

AREAS OF EXPERTISE

Emergency procedures Customer Service Building Evacuations Public Interaction Report Writing Parking Enforcement Security Escorts Crowd control Control procedures

CAREER STATEMENT

"I feel that my greatest strengths are firstly my willingness to take responsibility for all duties within my jurisdiction. Secondly my ability to quickly understand a member of the public's needs, and thirdly my positive attitude to dealing with any problems that I may come across."

PERSONAL SKILLS

Service orientated Responsiveness Leadership Skills Professional Judgement Problem solving Super organized Decision making Energetic Self-control

Excellent communicator Tactful & articulate Problem solving Well organized Influencing skills

RIZWAN AHMED KHAN

Admin. Assistant/ Receptionist/Liability Sales officer/ Security Officer Mobile# +92-3455532317 Email; rizwanahmed2002@gmail.com

Eman, <u>Hzwananneu2002@gman.com</u>

PERSONAL SUMMARY:

An energetic, hardworking human being who has a proven track record Able uphold good order on sites while working within a company's procedural guidelines and ensuring a high quality of service is consistently maintained with optimum efficiency. Currently looking for an appropriate opportunity with a reputable employer who rewards hard work and appreciates ability and loyalty.

CAREER HISTORY:

<u>Masdar Clean Energy office Masdar City Abu Dhabi, UAE</u> RECEPTIONIST/ADMIN.ASSISTANT JAN 2020 – SEP.2022 Duties

- Serves visitors by greeting, welcoming and directing them appropriately.
- Notifies office personnel of visited arrival.
- Maintains security and telecommunications system.
- Informs visitors by answering or referring inquiries.
- Answering and forwarding the phone calls.
- Sorting and distributing post.
- Meetings and greetings clients.
- Keeping the reception area tidy.

Al Fahad Sales center & Real Estate Development. (Abu Dhabi, UAE)

RECEPTIONIST AUG 2019 – DEC 2019

Responsible for impeding criminal activity and ensuring the safety of the company, its employees, and assets. Also involved in interacting with a variety of persons including clients, visitors, and the public.

Duties

- · Helping and guidance to managers, visitors, and general staff.
- Contacting the police, authorities, and other emergency services when necessary.
- Checking badges of employees and visitors and verifying authorization of visitors to enter the facility.
- Responding to emergencies.
- Reporting all incidents, accidents, or medical emergencies.
- Monitoring and patrolling business areas on a consistent basis.
- Performing any light maintenance work that may be required.
- Warning violators of rule infractions, such as loitering, smoking.
- Issuing parking violation citations.
- Investigating incidents and preparing written reports with the details of the incident.
- Checking emergency call boxes, staff radios, security lighting and alarms to ensure they are working correctly.
- Having a highly visible presence on the premises.

PERSONAL DETAILS

Rizwan Ahmed Khan

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Email:

rizwanahmed2002@gmail.co m

Marital Status: Married PASSPORT No: AP1167823

Nationality: Pakistan

ACADEMIC OUALIFICATIONS

BISE –AJK Pakistan

MATRIC

Virtual University of Pakistan, MBA (Marketing)	2015
University of Azad Jammı and Kashmir B.COM	2008
BISE –AJK Pakistan FSC	2005

2003

<u>Emirates security services Abu Dhabi U.A.E</u> <u>Abdullah Bin Omer School for Basic Education (RAK, U.A.E)</u> SECURITY OFFICER Mar 2016 – June 2019

Responsible for providing protection for the physical assets of the company as well as the safety and security of its employees and patrons.

Duties:

- Conducted security checks and inspecting building entrances and exits.
- Responded quickly to all incidents of theft, fire, sabotage or unauthorized entry.
- Facilitated and ensured the safety of visitors and employees in the event of an emergency evacuation.
- Locked and unlocked doors according to schedule.
- Monitored entrances and exits.
- Coordinated badge access control and parking permits for staff & visitors.
- Made sure that all visitors signed in and out.

KEY COMPETENCIES AND SKILLS

- Professional
- Ability to maintain composure when exposed to stress.
- Neat and professional appearance.
- Outstanding customer service skills and focus.
- Able to memories different faces.
- Strong work ethic; self-starter; results orientated.
- Able to handle sensitive and confidential situations.
- Operating complex and standard office equipment.
- Providing direction and guidance to staff on security issues.

Personal

- · Acting with the highest ethical standards, and always treating others fairly & with respect.
- An approachable & professional manner.
- Having a strong sense of urgency.
- Effectively maintaining interpersonal relations & diplomacy with people.
- A hands-on individual who leads by example.

United Bank Ltd PK:

LIBALITY SALES OFFICER(LSO) MARCH 2014-November 2015 *Duties:*

- Developing and sustaining solid relationship with the stakeholders and customers.
- · Conducted Market research to identify new Business Opportunities.
- Respond to Clients Queries regarding the product in Timely Fashion.
- Developing Business Proposals for new and Existing Customers.
- Developed in depth Knowledge about Business Development Practices
- Activities Prospective Clients and Industry Trends.
- Mange Customers Calls and Appointments Effectively for new Opportunities.
- Analyzed The Current and Past Budgets, Expenses, sales, Revenues, Products Deficiencies to Provide Recommendations for the Business Growth.
- Generating leads.
- Meeting or exceeding sales goals.
- Negotiating all contracts with prospective clients.
- Helping determine pricing schedules for quotes, promotions, and negotiations.
- Preparing weekly and monthly reports.
- Giving sales presentations to a range of prospective clients.

REFERENCES-

Available on request.