

ZUNAIRA RIAZ

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PUBLIC HEALTH PROFESSIONAL

Highly resourceful Public Health professional with extensive impressive experience in the area of Research, leading capacity building activities for assigned community health centers and communities, and improved health-related care.

Expertise in identifying systematic issues and implementing continuous process improvement, while providing technical and quality guidelines for the quality execution of assigned work. Ability to collaborate with and engage a coalition of key stakeholders for providing hands-on field consultation, coaching, and technical support through different techniques. Works within a surveillance team consisting of various disciplines to perform inspections of polio facilities based on complaints and incident reports received recertification, follow-up, infection control, and pre-certification. Expert in conducting the surveys at the national level with provincial/district health departments, provincial UHC focal person, and technical team of HSA and UoM. Assists in the development of appropriate reports, monitoring and evaluations, as well as data gathering.

AREAS OF EXPERTISE

Monitoring & Evaluation • Project coordination • Health Facility Mapping • Data Collection & Interpretation • Public Health Facilities • Data Collection Progress • Internal Controls & Management • Technical Reporting & Documentation • Team Leadership

PROFESSIONAL EXPERIENCE

CENTRE FOR GLOBAL PUBLIC HEALTH-PAKISTAN, ISLAMABAD

Sep 2022-May 2023

Survey coordinator

Project: Community need Assessment, Availability and Utilization of reproductive, communicable and non-communicable services delivery package in Islamabad, A Household survey of catchment area of primary health care facilities

- ▶ Project in collaboration with MoNHSR&C, and with the District Health Office of ICT.
- ▶ As TOT Survey coordinator, coordinating in organizing and managing the field teams.
- ▶ Coordinated effective communication between the Ministry of Health and HSA by managing the exchange of official letters and documents.
- ▶ Collaborated with key stakeholders to streamline the communication processes, improving efficiency and information flow.
- ▶ Enumerator's training management, field plan implementation, monitoring visits and recordkeeping .
- ▶ Administrative lead and liaison in fulfilling compliance standards with UoM, Govt department, and audits.
- ▶ Worked on primary data collection, data management, data cleaning , compiling the information, and report writing.

Project : BurnOut Level and Coping Strategies among Health care providers during Covid-19 Pandemic ; A twin city cross sectional study, Pakistan.

- ▶ Coordinating and organizing the meetings with the Heads of the hospitals for approvals for the ERB and for the data collection from the randomly selected health facilities.
- ▶ Recruitment of Enumerators, planning of data collection procedures, execution of the field work and monitored the data collection throughout the survey.
- ▶ Data monitoring, data management, data cleaning and feedback to the field teams on collected data.

WHO, Pakistan & NEOC Polio program, Pakistan,

Mar 2022

Monitoring and Evaluation Supervisor

- ▶ Managed teams in Lot Quality Assurance Sampling (LQAS) to train the teams and strengthen polio surveillance.
- ▶ Steered efforts to train and supervise multiple teams to their assigned Union councils in District Islamabad.

CENTRE FOR GLOBAL PUBLIC HEALTH – PAKISTAN, ISLAMABAD

Oct 2021 – Dec 2021

SARA Survey Coordinator

- ▶ Exercised hands-on approach to conduct survey in 5 districts of the Sindh, KPK, Punjab, and Baluchistan provinces
- ▶ Coordinate the survey at the national level with provincial/district health departments, provincial UHC focal person, and technical team of HSA and UoM. Guided And Assisted District Coordinators in monitoring Data at District level.
- ▶ Worked with District Field team leads for development & implementation of fieldwork plan, which helped in monitoring activities by HSA & UoM core team; finalized the field teams with district coordinators
- ▶ Provided Training of field teams on SARA tool, and updates to the technical core team on regular basis.
- ▶ Coordinated and support District Coordinators for all district level arrangements, assisted team in making field plans, monitored the Field Work as well as performed Monitoring and Evaluation of the Quality of the Data
- ▶ Assisted in making Field plans and provided guidance in the implementation of field activities.

HEALTH SERVICES ACADEMY, ISLAMABAD

Jun 2021 – Jul 2021

Master Trainer/Supervisor

- ▶ Conduct a SARA survey in District Gilgit, Gilgit Baltistan Pakistan, and contributed to the adaptation and field testing of SARA tool and Health Facility Mapping (HF Mapping) of public health facilities in Gilgit District, GB.
- ▶ Provided training of the enumerators on SARA Assessment Survey and hand-on practice of SARA Tool on electronic devices, also made contacts with relevant health facilities for seamless data collection.
- ▶ Conducted detailed visits to given health facility (HF), filling of SARA tool data in all aspects, and Health Facility Mapping (HF Mapping) of all public health facilities in Gilgit District, GB.

INTERNATIONAL RESCUE COMMITTEE

Feb 2021 – Apr 2021

Research Associate

- ▶ Rendered a keen insight to assess supportive supervision in family planning, tehsil Jalalpur, district Multan.

CHILD ADVOCACY INTERNATIONAL, ISLAMABAD

Aug 2019 – Dec 2020

Research Associate

- ▶ Trained Lady Health workers for the Children of Pakistan at RHC Bara kahu Islamabad, also exercised hands-on approach to write field report and monthly report regarding data and field work.
- ▶ Worked at RHC Bara kahu for the Data collection from Pregnant Mothers by providing them ANC and after Delivery taking Data of the Baby for three months and monitoring of infant growth which was a requirement of the project.
- ▶ Arranged Weekly meeting with Principal Investigator to update about field-work progress and Quarterly Meetings regrading Field Work, Data Collection Progress, response of community and money related issues with Donors.

CENTER FOR GLOBAL PUBLIC HEALTH, ISLAMABAD

Jan 2020 – Feb 2020

Master Trainer

- ▶ Trained enumerators on SARA Assessment Survey and hand-on practice of SARA Tool on electronic devices, also actively positively contributed to the adaptation and field testing of SARA tool at public health facilities in ICT.
- ▶ Built contacts with relevant health facilities for smooth data collection; visited health facility (HF), filling of SARA tool data in all aspects at all public health facilities in Islamabad Capital Territory.

ADDITIONAL EXPERIENCE

Lecturer Optometry || PIRS, Isra University, Islamabad, Dec 2018 – Mar 2019

Optometrist || Armed Forces Institute of Ophthalmology, Rawalpindi, Jan 2018 – Mar 2018

Optometrist Intern & Lecturer || College of Ophthalmology & Allied Vision Sciences, Sep 2016 – Jun 2017

EDUCATION

MASTER IN SCIENCE PUBLIC HEALTH, Health Services Academy, QAU, Islamabad, 2020

BACHELOR IN VISION SCIENCE (HONS), Isra University, Islamabad Campus, 2016

INTERMEDIATE & SECONDARY SCHOOL CERTIFICATE (MEDICAL), BISE, Gujranwala, Pakistan, 2012

SECONDARY SCHOOL CERTIFICATE, BISE, Gujranwala, Pakistan, 2010

PROFESSIONAL TRAINING / CONFERENCES

- Participated in 11th Public Health Conference “Contemporary Medicines, Health Technologies and Vaccines for Emerging Public Health Risks” at Health Services Academy, Islamabad, Sep 2021
- Participated in 005th-dayworkshop on” Demographic Analysis and Population Projection” at National Institute of Population Studies NIH Park Road Islamabad, Aug 2021
- Participated in 10th Annual Public Health Conference on “Tackling Inequities in Health” at Health Services Academy, Islamabad, Dec, 2019
- 9th Annual Public Health Conference on “Local to Global” Health Services Academy, Islamabad, Dec 2018
- Participated in Integrated Course of Non-Communicable Disease at PHC level, at Serena Hotel, Isb, Dec 2019
- Attended 2nd National Conference of Optometry, Dec 2012
- Attended International Ear Care Day at Isra University Islamabad, Mar 2015
- Attended 1st International Conference of Optometry, Apr 2015
- Participated in World Sight Day at PIRS, Isra University, Islamabad
- Participated in 35th Lahore Ophthalmol, Pearl Continental Hotel, Lahore
- Participated in Silver Jubilee Celebrations of Al-Shifa Trust, at Al-Shifa College of Optometry, Pakistan Institute of Ophthalmology, Rawalpindi, Apr 2016

PUBLICATIONS

1. A rural community-based investigation to assess mHealth for family planning advice in district Multan.