

# Tehseen Ali Malik

## Data Center Engineer

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### SUMMARY

Experienced Data Center Engineer with strong skills in maintaining data centers, setting excellent standards for operations, and performing network infrastructure cabling. Strong documentation and communication skills. Ability to work well with internal team members and external vendors.

### EXPERIENCE

#### Data Center Engineer

**The University of Lahore** 12/2019 - Present Lahore, Punjab

Managed the architecture and operations of data centers at the University of Lahore and provided support for other regions as needed.

- Maintained the integrity of the data center resulting in no downtime.
- Racked and cabled servers and other equipment resulting in efficient and effective data center operations.
- Participated in expansion planning for all data centers resulting in increased capacity and scalability.
- Monitored environmental conditions of all data centers resulting in optimal A/C and power conditions for data centers and facilities.
- Maintained documentation within DCIM tool resulting in improved accuracy and efficiency of data center operations.
- Performed Windows & Linux server administration resulting in optimal performance of servers.

#### IT Service Desk Engineer

**The University of Lahore** 09/2018 - 11/2019 Lahore, Punjab

- IT Support relating to technical issues involving Microsoft's core business applications and operating systems.
- Support services for Microsoft-related technologies: Windows Server, Exchange, SQL, SharePoint, etc.
- Implement and support disaster recovery solutions
- Technical services and support at the network level: WAN and LAN connectivity, routers, firewalls, and security
- Communication with customers as required: keeping them informed of incident progress, notifying them of impending changes or agreed outages

#### IT Hardware Engineer

**The University of Lahore** 09/2016 - 2018 Lahore, Punjab

Designing and developing hardware components including circuit boards, processors, and memory cards.

- Installed and maintained hardware and software for employees resulting in increased productivity.
- Testing hardware components individually and in tandem with external computer systems.
- Provided technical support for internal employees resulting in increased customer satisfaction.
- Analyzing systems data in order to make changes to the hardware configuration
- Creating specifications and documents for components and completed computer systems.
- Overseeing manufacturing process of hardware components.

### EDUCATION

Bachelor of Science in Computer Science

**Gomal University**

2007 - 2011 D.i.khan, KP

### LANGUAGES

**Urdu** Native ●●●●●

**English** Advanced ●●●●●

### SKILLS

Data center operations

Network infrastructure cabling

Server Administration

Documentation

Vendor management

IT Support

HVAC controls

Power Distribution

Computer Maintenance

Hardware/Software

### TRAINING / COURSES

Analyzing Reliability in the DataCenter (Schneider Electric)

CCNA (Routing & Switching)

MCSE2012R2

IBM Storage and Cloud Essentials (IBM)

System Administration and

IT Infrastructure Services (Google)