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Summary:

Highly experienced professional with diverse skills in administration, academic coordination, monitoring and evaluation, data entry, cash management, and storekeeping. Holds a recent Master of Library and Information Science degree. Demonstrated versatility and adaptability through various positions held in different sectors over a 20-year career.

Work Experience:

Senior Data Entry Operator MicroMerger (Pvt.) Ltd - Peshawar September 2020 to December 2021

- Collected accurate information on non-vaccinated children in the polio eradication program.
- Entered and verified data into the database, performed data analysis, and maintained documentation.
- Ensured data confidentiality and provided training to junior operators.

Temporary Tehsil Monitor

World Health Organization - Peshawar, Khyber Pakhtunkhwa September 2015 to August 2020

- Conducted surveillance and monitoring of polio cases, visited health facilities and high-risk areas.
- Provided training to health workers and collaborated with community leaders to promote vaccination programs.
- Managed data collection, coordinated activities, and prepared reports.

Academic Coordinator

Fahim Model School and College - Peshawar, Khyber Pakhtunkhwa

July 2014 to February 2019

- Collaborated with teachers to develop the curriculum, supervised and supported teachers.
- Managed academic planning and assessments, communicated with parents, and organized staff development.
- Ensured compliance with school policies.

Personal Assistant/Admin

Sarhad Security Services PVT LTD - Peshawar, Khyber Pakhtunkhwa January 2009 to June 2014

- Managed the CEO's calendar, made travel arrangements, handled communications, and coordinated meetings.
- Maintained confidentiality, conducted research, managed documents, and built relationships with stakeholders.

Sorter/Cashier

Allied Bank Limited - Peshawar, Khyber Pakhtunkhwa January 2004 to December 2008

- Handled cash transactions, sorted currency, provided customer service, and maintained records.
- Ensured compliance and collaborated with team members for efficient operations.

Store Supervisor

Al-Ashraf Medical and General Store - Peshawar, Khyber Pakhtunkhwa January 1998 to December 2003

- Managed a team, handled inventory, provided customer service, and ensured compliance and safety.
- Reported and documented operations and performed administrative tasks.

Education:

Master's Degree in Library and Information Science Sarhad University of Information Technology - Peshawar, Khyber Pakhtunkhwa November 2020 to May 2023

Bachelor's in Social Sciences University of Peshawar - Peshawar, Khyber Pakhtunkhwa February 2010 to September 2012

College diploma in Commerce Government Commerce College - Peshawar, Khyber Pakhtunkhwa September 1993 to August 1996

High school diploma or GED in Science Board of Intermediate and Secondary Education Peshawar - Peshawar, Khyber Pakhtunkhwa September 1991 to August 1993

Skills:

- Data entry
- Microsoft Office (Word, Excel, etc.)
- Communication
- Research
- Sales

Attributes:

- Extensive work experience in various roles
- Master's Degree in Library and Information Science
- Bachelor's Degree in Social Sciences
- College diploma in Commerce
- High school diploma in Science
- Fluent in English, Urdu, and Pashto
- Accuracy in collecting and entering data
- Data analysis
- Maintaining proper documentation
- Data confidentiality
- Training and supporting junior operators
- Surveillance and monitoring
- Providing training to health workers
- Collaborating with community leaders
- Managing academic planning and assessments
- Communication with parents
- Organizing staff development
- Managing CEO's calendar
- Travel arrangement management
- Handling communications
- Conducting research
- Managing documents
- Building relationships with stakeholders
- Cash handling
- Providing customer service
- Inventory management
- Team management
- Maximizing sales
- Ensuring compliance and safety
- Reporting and documenting operations
- Providing training and development
- Performing administrative tasks

Languages:

- English Fluent
- Urdu Fluent
- Pashto Fluent

Certifications and Licenses:

- Foundational Level Course in Conversational English - The International English Language Institute (December 2017)

- Skill Builder Level-1 Plus Jubilee Life Insurance (November 2012)
- ESL Certification The International English Language Institute (December 1997 to Present)
- Driving License (Motorcycle+Motorcar/Jeep only) Issued by government office (May 2018 to May 2023)

Links:

- Twitter: http://twitter.com/imdadhussain1977
- Facebook: https://www.facebook.com/imdadhussain1977?mibextid=ZbWKwL
- LinkedIn: https://www.linkedin.com/in/imdad-hussain-a8675933