



Amir Sulman

Microsoft Certified System Engineer.
 Cisco Certified Network Administrator.
 Security Surveillance System Engineer (SIRA Certified) MCP,
 MCSA, MCSE, MCITP, CCNA, CCNP, LINUX, MPLSSD-
 WAN, NETWORK SECURITY, ITIL, PMP
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 ID : 6712289

OBJECTIVES : IT Professional with 16 years of extensive Experience in IT, Network & system administration, Cloud and Cyber Security in UAE. My main objective to use my professional skills and knowledge to Align IT with Businesses and comply Business with local and international standard like ISO 27001, PCIDSS, HiPPA, GDPR etc.as per business Requirement to meet organization objectives and target ,and To Enhance the Business Procedure,operation , continuity while use IT.

Professional Experience:(2007-2023 in UAE) worked on Different IT Roles
IT Manager/IT Project Manager/Network & System Administrator/Cloud Engineer/Cyber Security Engineer

Technical Skill & Expertise

- IT Project Management.
 - IT Support (LAN/WAN, Hardware/software)
 - Network Security.
 - Cyber Security./information security.
 - Cyber Security Awareness Training
 - Cyber security :GRC (Governance, Riskand compliance) ,
 - vulnerability assessment
 - penetration testing .Audit, controls
 - Clouding (Azure, AWS, GCP).
 - Virtualization (Hyper v, VMware, citrix)
 - Server Administration.
 - FIREWALL/IDS & IPS (Sonic wall, Cisco Cyberoam, fort iGATE).
 - Routing Protocols (RIP, EIGRP, OSPFetc)
 - Switching Protocols (STP, HSRP, VRRP etc
 - Switches (Access, Distribution and Core).
 - WAN Technologies (PPP, HDLC, MPLS, BGP, SD-WAN).
 - IT operation & service Management)
 - (Zoho Manage Engine & Microsoft Intune
- Physical Security (CCTV, Attendance Machine & Access Door).
 - WIRELESS NETWORKING. (WLC Cisco etc).
 - IP PBX (CISCO/AVAYA/PANASONIC.
 - Backup & Recovery (Microsoft, Achronis, Veeam).
 - MAIL SERVICES. /Domain Services.
 - Database (SQL).
 - WINDOWS SERVERS. (2019,2016,2012,2008,2003)
 - LINUX ADMINISTRATION.
 - OFFICE 365.
 - ERP software management. (Focus, SAP,Visac, Epro , pitch tree , Tally).
 - VPN (PPTP, L2TP/IPSEC, SSL, DMVPN, Remote Access) .
 - SOC (Security operation Center).
 - Storage services (RAID, SAN)
 - Servers (HP, Dell, IBM etc).
 - .Video conferencing (Polycom studio web management)
 - File sharing server.
 - Printing services.



IT MANAGER/Cyber Security Engineer

Data Line Tech Dubai UAE 25/09/2020 – 12/08/2023

Responsibilities included:

- Managing All IT Day to Day IT Operations and tasks with IT Ticketing system
- Managing and administrating All 1550 company users (UAE, KSA, Qatar, Kuwait) Arranging Their Data, software, applications, Hardware, computers, Email, backup, and Microsoft Team, zoom, etc
- Design and implement secure network systems and infrastructure to protect it from unauthorized access and cyber threats to ensure the confidentiality, integrity and availability of information assets
- Conduct Regular Vulnerability assessment and penetration testing on system and networks to identify potential weaknesses, prioritize vulnerabilities effectively. And provide solutions with the help of security controls, encryption, access management and other security measures.
- Develop and maintain Risk Assessment, Risk Management, incident response plans and procedures to address security incidents promptly and effectively .coordinate with relevant stockholders (IT, Operations, Management) to investigate security breaches, contain the damage, and implement security measure/controls/standards to prevent future incidents.
- Develop and enforce security policies, standards and guidelines to ensure compliance with regulatory requirements and industry best practice .conduct audit and assessment to identify non-compliance areas and recommend corrective actions.
- Manage and maintain security tools such as Firewall, intrusion Detection/ Prevention systems, Antiviruses software and vulnerability scanners, stay updated with the latest security technologies and recommend appropriate tools to enhance the security posture.
- Develop and deliver security awareness program and training sessions to educate employees on cyber security best practice, promote a culture of security awareness throughout the organization.
- Monitor systems and networks for security breaches or suspicious activity using security monitoring tools. Respond to alerts, analyze security logs, and conduct forensics investigations to determine the cause and extent of security incidents.
- Managing all the Assets and resource of IT Infrastructure of the whole company i.e., network and physical server, cloud servers, firewall, switches, routers, access points, POS, printers, Bar code printers, Attendance Machine (Bio time), people counting camera including CCTV Security surveillance system in all branches,
- Troubleshooting & monitoring All 900 POS(Points of sell) in All store and Branches.
- Monitor and control all the computer devices from central location, patching, updating, installation upgrading the software or antivirus by Desktop central Management and Microsoft Intune
- Network management and configuration (Firewalls/Switches/Routers/VPNs/VLAN/DNS/DCHP etc.).
- Configuring, Managing and Troubleshoot Domain Environment (Active Directory 2022 Server).
- controlling and Managing Security surveillance system for All Department including two Stores and Ware house and maintaining and configuration of Access Door and Bio Metric system of the company.
- Plane for Departmental wide software and Hardware upgrade.
- Controlling and Managing IP Telephony system for 1550 users.
- Aligning IT infrastructure with current and future business requirements and goals.

IT Project Manager

05/03/2018-08/08/2020

Original Tech solutions LLC Sharjah/Ajman

Responsibilities included:

- Responsible for working as part of team in order to build a best-in-class project management capability focused on adding business value and delivering projects to time, scope and budget.
- Create and manage work breakdown structure of IT Projects.
- Create and execute plane for communication protocols during projects.
- Scheduled and led meetings related to current and upcoming IT Projects.
- Obtained resources and materials for projects by negotiating with project stockholders.
- Assessed Risk factors and developed strategies for response.
- Collect and summarize information in preparation for creating and submitting status reports.
- Ensuring that ongoing project fully integrated with their Business and Existing System.
- Identifying and continuously managing project risks and issues, to ensure that delivery is not negatively impacted.
- Ensuring that members of staff correctly interpret and implement any instructions given to them whilst at work.
- Working closely with Program Managers to report progress to senior stakeholders, sponsors and 3rd parties.

Network & System Administrator

Search international Group Dubai

10/04/2007-13/11/2017



- Responsible for the day-to-day IT Operation of the company such as users' management, trouble shooting, help & advise. Maintaining desktop applications, local area network, IT Security and telecommunications
- Managing, supporting and Troubleshooting the Whole Network of search Group of Companies Dubai along with Three Remote Offices in U-S-A , India and Pakistan.
- Implementation and Troubleshooting the Network Security through Firewall and software.
- Configuring, Managing and Troubleshoot Domain Environment(Active Directory 2012 Server)
- , Managing the User Account, Groups and OUs (Organizational Units).
- Implementation Rights Assignment/Restriction on specific users for Maintaining the Network up to 300 computers.
- Managing and Troubleshooting a DNS server, DHCP server, WEB Server and FTP Server,RIS, Microsoft Exchange 2013, SQL Server, VPN Services, Network and local Printer services,DFS
- Managing and Troubleshooting a RIS server and SQL server.
- Network management and configuration (Firewalls/Switches/Routers/VPNs/VLAN/DNS/DCHP etc.).
- Implementation of Backup and Disaster Recovery policy.

EDUCATIONAL QUALIFICATIONS :

BS (IT Computer Engineering)4-years IT Degree from Gomel University Pakistan (2002-2006)

Professional Certifications: MCSE, MCSA, CCNA, CCNP, SIRA

Training Completed: ITIL, CISSP, PMP, MPLS, SD-WAN, Cyber Security, Clouding (Azure .AWS), ISO 27001 (Lead auditor and Lead Implementor).

Languages Details: English, Urdu, Hindi, Basic Arabic, Pashto

Current Location Islamabad ,Pakistan			
Nationality:	Pakistani	Passport No:	AY5753064
Date Of Birth:	5/11/1981	Place Of Issue:	BANNU, PAKISTAN
Marital Status:	Married	Issue Date:	10/10/2016
Gender:	Male	Expiry Date:	20/03/2026

I am a hard-working person and I try to fulfill and execute all the work entrusted to me on an utmost satisfactory level. I have the ability to work effectively both independently and as a member of a team. All the above specified information is true to the best of my knowledge.

AMIR SULMAN