##  AMJAD ALI BAIGH:\5937 (2).jpg

Village: Dolomutcz

Tehsil & District Chitral

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**Objective:**

I want to be part of a dynamic and progressive organization, which offers challenging work environment where one can utilize energies and competences in a positive direction and contributes towards overall objectives of the organization.

**Personal Strengths:**

I am adaptable, conscientious, and ambitious and can acquire new skills quickly. I enjoy working at the frontier of high technology areas where my educational qualification and professional skills can be best utilized in a challenging environment.

**Qualifications:**

* BS(Hon’s) Telecommunications (CGPA 3.24 / 4.00)
* HSSC Pre-Engineering from Peshawar Board (1st Div.)
* SSC Science from Peshawar Board (1st Div.)

**Experience:**

**System Support Engineer (2021-Nov 2024)**

JBS(jaffer business system).Ltd (Pakistan)

* Responsibilities:
* Managing and monitoring all installed Computer systems and infrastructure. Installing, configuring, testing and maintaining operating systems, application software’s and system management tools. Ensuring the highest levels of systems and Network availability.
* Network administration and technical support to identify complex problem issues and come up with solutions to solve them.
* Resolve IT related Tickets /IT service desk.
* Executing ongoing IT Projects.
* Configuring Emails (IBM lotus notes, outlook) and Domain Joining.

 **IT officer (system support) (2017-Dec 2020)**

The First Microfinance Bank Ltd (Pakistan)

* Responsibilities:
* Provide technical support and troubleshooting for hardware, software, and network-related issues
* Install, configure, & maintain servers, operating systems, and software applications
* Perform regular maintenance tasks, including system updates, patches, and backups.
* Implementation of minor and major release and send implementation status to Head Office. And troubleshooting of software's and hardware’s
* Train end-users on system usage and best practices

**IT Assistant (1/1/2015-6/28/2015)**

Multinet Ltd. Islamabad

 **IT Officer**

AKRSP (1/1/2016-30/3/2016)

Three Months internships IT Officer Under EELY Project

**CERTIFICATIONS AND training:**

 CCNA

Optical fiber cable testing

Laying Optical fiber cable Infrastructure

GPON

 **Skills:**

* Operating System (Linux, MS Windows, XP, Server 2008,2016)
* SQL
* Python
* Active directory, Domain Management, DHCP
* RDP and Virtual machines
* Software and Hardware troubleshooting
* Cyber Security
* Emails configuration (outlook, lotus notes)
* End User Support

**Fields Of Interests:**

* IT &Software
* Routing and Switching
* Networking/Network Managements
* Satellite Communications

**FINAL PROJECT:**

SAR Analysis of Design Antennas on Body Area Networks

**SUBJECTS STUDIED:**

* IT
* Routing and Switching
* TeleCommunications
* Satellite Communication

**LANGUAGES:**

* URDU (Fluent)
* ENGLISH (Fluent)