



# Arsalan Arshad

Computer Science Graduate

Seeking challenging work opportunities that allow me to continue learning and developing as a computer science graduate alongside a team of some of the best professionals in the field.

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📍 Peshawar, Pakistan

🌐 [linkedin.com/in/arsalanarshad11](https://www.linkedin.com/in/arsalanarshad11)

## EDUCATION

### Bachelors in Science of Computer Science

Iqra National University

09/2017 - 12/2022

Peshawar, Pakistan

### Intermediate in Pre-Engineering

Government Superior Science College

09/2015 - 07/2017

Peshawar, Pakistan

## WORK EXPERIENCE

### Customer Support Associate

Touchstone Communication

01/2023 - Present

Peshawar, Pakistan

Touchstone Communications is the leading contact center in Pakistan.

Achievements/Tasks

- Transcribed calls

Contact : Amir - +92 300 8511455

### IT Intern

Corvit Systems

03/2022 - 07/2022

Peshawar, Pakistan

CORVIT is pursuing excellence in a technological and networking environment.

Achievements/Tasks

- Managed clients on a daily basis.
- Solved basic troubleshooting issues.
- Created documentations.

Contact : Shuja Abbasi - +92 321 5506558

### IT Support Intern

PTCL (Pakistan Telecommunication Company Limited)

08/2021 - 09/2021

Peshawar, Pakistan

Pakistan Telecommunication Company Limited (PTCL) a subsidiary of e& is largest integrated Information Communication Technology company of Pakistan.

Achievements/Tasks

- Handled clients on a daily basis.
- Solved basic troubleshooting issues.
- Cabling wires.

Contact : Jehangir Khan - +92 300 5713088

## SKILLS

Time Management

Communication

Adaptability

Problem - Solving

Teamwork

Creativity

Leadership

Work Ethic

Attention to Details

Teaching & Training

MS Office

Management

Troubleshooting

Documentations

OOP

C++

SQL

Python

HTML

CSS

Flutter

SEO

## PERSONAL PROJECTS

### Optics (08/2021 - 08/2022)

- Optics is a hybrid application designed in Flutter using Dart language
- Hybrid means it is a website as well as an android app
- Optics include all the items related to eyes like Frames, Lenses, Medicines and Treatment Machines
- Optics has user interface as well as admin interface in one app which is hybrid

## ORGANIZATIONS

INU Public Speaking Society (09/2017 - 12/2022)

Gandhara Hindko Board (06/2018 - 12/2022)

## CERTIFICATES

HCIA - Cloud Computing (08/2022 - Present)

## LANGUAGES

Hindko

Native or Bilingual Proficiency

Urdu

Native or Bilingual Proficiency

English

Full Professional Proficiency

Pashto

Professional Working Proficiency

## INTERESTS

Public Speaking

Events

Meetups

Reading

Travel

Athletics

Bodybuilding

Music

Camping

Hiking