

BENISH ADIL MANAGER

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RELEVANT SKILLS

- Strong Interpersonal skills
- · Command on MS Suite
- Public Speaking
- Community & Social Mobilization
- Training Delivery
- · Fluency in English, Urdu, Wakhi
- Quality Assurance
- Marketing skills
- · Good organizational skills
- Leadership skills

WORK EXPERIENCE



Relationship Manager Jacked Fitness Arena, Islamabad

July 2021 to present (1 year, 4 months)

- Build and improve relationships with clients.
- Review gym practices to ensure clients get maximum satisfaction from the services.
- Educate and inform clients about the gym's products, services and special offers.
- Attend to client complaints and resolve issues promptly.
- Maintain overall service quality by supervising more than 10 junior staff members
- · Draft and prepare monthly sale reports



Research Associate Center of Global Public Health, Islamabad

February 2020 to April 2020 (2 months)

- Collected data for Services Availability and Responsive Assessment (SARA) and Community Catchment Survey of ICT Region
- Attended trainings of administering and understanding the survey tools
- Collected household information on prescribed questionnaire (research tool)
- Provided support to team coordinator for scheduling the field plan and executing the activity timely

Social Mobilizer CHIP Housing and Training Center, Islamabad



Supervisor Ministry of National Health (WHO) , Gilgit

- * Managed and organized the field administration of the operational tools.
- * Ensured compliance with standardized procedures and protocols for the administration of the survey questionnaires.
- * Served as the contact point person for technical staff during data collection.
- * Reported daily progress towards targets
- * Lead debriefing meetings with enumerator team

EDUCATION HISTORY



MSc in Gender Studies

Institution: Quaid-e-Azam University

Year of Graduation: 2019



Bachelor in Social Sciences

Year of Graduation: 2016