

SHER MUHAMMAD

Electrical Telecom Engineer

EXPERIENCE

Sybrid Pvt. Ltd, Lahore — Technical Support Engineer

June 2023 - PRESENT

- **Managed computer systems**, overseeing installations and upgrades of new systems.
- **Demonstrated proficiency** in both autonomous and collaborative IT environments, consistently surpassing goals.
- **Conducted troubleshooting** and maintenance of established network systems.
- **Proactively monitored** operational systems and promptly addressed any errors.
- **Introduced technical solutions** to resolve customer concerns, enhancing overall satisfaction.

Mobiserve, DIKhan — Cluster Owner

Jan 2022 - Feb 2023

- **Demonstrated expertise** in MW (Microwave), RF (Radio Frequency), and fiber equipment installations.
- Provided valuable insights and in-depth knowledge of **Pakistan's telecom sector**.
- **Established a solid track record** of success through effective project management and precise attention to detail.
- **Committed to delivering high-quality results** while upholding the highest standards of safety.

Spine Engineering (Pvt.) Ltd., Islamabad — Installation Engineer

July 201 - Dec 2021

- **Proficient in handling older equipment** and devising creative solutions for complex problems.
- **Responsible for managing the complete lifecycle** of on-air sites.
- Worked on both telco and non-telco sites, gaining valuable experience with Power Generators.
- Demonstrated strong team **management skills**, especially on hilltop sites.
- Committed to ensuring optimal functionality, particularly in **challenging operational conditions**.

PTCL, DIKhan — Trainee Engineer

Jul 2018 - Aug 2019

- Gained hands-on experience in fiber data **controlling and installation/maintenance of microwave equipment**.
- Improved communication and teamwork skills through collaboration with experienced technicians and engineers.
- Acquired a diverse skill set, including customer service, which will be highly beneficial for my future career.

EDUCATION

Gomal University, DIKhan — MS Electrical Engineering (Enrolled — Course work Completed)

2022 - 2024

Gomal University, DIKhan — BS Electrical Engineering

Oct 2016 - Sept 2020

Minhaj University, Township

Lahore, 54770

03480109694 (Whatsapp/Calling)

03009091802 (Calling)

sherdostm@gmail.com

SKILLS

- Technical Support Engineer:
- Cluster Owner:
- Installation Engineer:
- Fiber Technician:
- Mathematics Teacher:
- Operations and Equipment Optimization:

PROJECTS

- Stormfiber — Technical Support
- Zong 2022 — Huawei MW Installation
- Underwater Sensor Networks(UWSNs) — Final year Project
- Sound Source Localization (AI Based) — MS Project

CERTIFICATIONS

- CCNA
- Customer Service Management
- Google Analytics(LC)
- Adobe Illustrator(LC)
- Adobe Photoshop(LC)
- Work at Height and Emergency Health and Safety (EHS)

LANGUAGES

- English
- Urdu
- Pashto
- Saraiki

PERSONAL INFO:

- Date of birth 10 Feb 1997
- Nationality Pakistani Only
- Permanent Addresses#Gomal University Road Qayyom Nagar DIKhan

PUBLICATIONS:

"A Deep Neural Framework to Estimate Spectral Phase and Magnitude In Application to Single-Channel Speech Enhancement" — 2023
International Conference on IT and Industrial Technologies (ICIT) — Oct 2023

