

From: Naila Nizam <naila@ctc.org.pk>
Sent: Monday, October 25, 2021 12:57 PM
To: 'Shahid Ali'
Cc: awais@ctc.org.pk
Subject: FW: [EXT] FW: UC Yakatoot 2; diss and dejection
Attachments: Amna Khan CHW.jpeg; Asia Begham CHW.jpeg; CHW Nasreen Akhtar.jpeg; CHW Sana Shaheen.jpeg; HTH Mahnoor Statement against UCDO.jpeg; HTH Rahat Begham.jpeg; HTH Sabeen Written Statement .jpeg; HTH Staff.jpeg; HTH Written Statement.jpeg; Iqra HTH.jpeg; Javeria HTH.jpeg; KOmal Ahamd HTH.jpeg; Mehnaz CHW.jpeg; Mehrun nesa CHW.jpeg; Midhat Nayab Written Statement.jpeg; Mumtaz staff.jpeg; Naheed Zahid Staff.jpeg; Rahat Ara CHW.jpeg; Rubi Alam CHW.jpeg; Sadaf Statement against Mr. Adnan UCO.jpeg; Shahida Ali CHW.jpeg; UCDO Sumaira .jpeg; UCPO Report to staff.jpeg; UCPO Staff Reporting Email Evidence.jpeg; UCPO Written Statement that UCO favour a staff.jpeg; UCPO Written Statement.jpeg

Have we received approval on this?

From: Shahid Ali/Regional Coordinator-KP [mailto:shahidali@ctc.org.pk]
Sent: Monday, 18 October 2021 3:46 pm
To: 'KHAN, Faizan' <khanfai@who.int>; 'ABBAS, Waseem' <wabbas@who.int>
Cc: naila@ctc.org.pk
Subject: RE: [EXT] FW: UC Yakatoot 2; diss and dejection

Dear Faizan,

Please find attached files.

Regards,



Shahid Ali
Regional Coordinator - KP
CHIP Training & Consulting Pvt. Ltd
Peshawar | www.ctc.org.pk
Contact:0349-7760730

From: KHAN, Faizan [mailto:khanfai@who.int]
Sent: Monday, October 18, 2021 3:35 PM
To: Shahid Ali/Regional Coordinator-KP <shahidali@ctc.org.pk>; ABBAS, Waseem <wabbas@who.int>
Cc: naila@ctc.org.pk
Subject: RE: [EXT] FW: UC Yakatoot 2; diss and dejection

Attachment is not opening.

From: Shahid Ali/Regional Coordinator-KP [<mailto:shahidali@ctc.org.pk>]
Sent: Monday, 18 October 2021 3:12 PM
To: ABBAS, Waseem <wabbas@who.int>; KHAN, Faizan <khanfai@who.int>
Cc: naila@ctc.org.pk
Subject: [EXT] FW: UC Yakatoot 2; diss and dejection

Dear Waseem/Faizan,

Please find below the inquiry report of UC Yakatoot -2 along with written statements. Area Coordinator – Peshawar has already endorsed the recommendation.

Kindly provide WHO PO approval for issuance of warning letter on account of Unprofessional Attitude.

Regards,



Shahid Ali
Regional Coordinator - KP
CHIP Training & Consulting Pvt. Ltd
Peshawar | www.ctc.org.pk
Contact:0349-7760730

From: Naila Nizam [<mailto:naila@ctc.org.pk>]
Sent: Wednesday, October 13, 2021 2:28 PM
To: 'KHURSHID, Muhammad Naveed' <khurshidm@who.int>
Cc: 'ABBAS, Waseem' <wabbas@who.int>; 'Shahid Ali' <shahidali@ctc.org.pk>
Subject: FW: UC Yakatoot 2; diss and dejection

Dear Dr. Naveed,

Please find the updated email for your review.

CTC team visited UC Yaqatoot- 2 on dated 07- Oct-21 and met with CBV , COMNet and PTPP staff. CTC team had individual meetings with each staff for a transparent inquiry and their written statements were recorded. *(23 staff written statements are attached for reference).*

Based on the written statements, it has been notified that some of the staff expressed their concerns about the behavior of the UCO and UCDO however, none of them have any issue with UCPO.

Since the people's team has already visited the UC and staff were aware about the case at the time of our visit, so, they were vigilant and reluctant to be opened up about their issues. Therefore, after having detailed discussion with District Office and Peoples team, it is suggested to issue warning letter to UCPO on unprofessional attitude.

Your kind feedback is requested before sharing it with WHO PO.

Following staff reported issues in their statements:

1) HTH Mahnoor reported issues against UCDO.

- 2) HTH Sadaf reported issues against UCO.
- 3) UCDO reported an incident about CHW Saliha on which UCPO spoke to UCDO and she apologized to CHW Saliha.
- 4) UCPO stated that UCO favors HHM Mahnoor and he has also shared it in the ERU meeting.

If you need any further information regarding the same, please let us know.

Regards,
Naila Nizam
Project Manager
CHIP Training & Consulting (Pvt) Ltd.
Plot 1, Street 9, G-8/2, Islamabad, Pakistan.
Tel: [+92-51-111-111-920](tel:+92-51-111-111-920), Cell:[0345-8566181](tel:0345-8566181)

From: Naila Nizam [<mailto:naila@ctc.org.pk>]
Sent: Tuesday, 5 October 2021 9:37 am
To: 'Bushra Saeed' <bushra.saeed@people.com.pk>; 'KHURSHID, Muhammad Naveed' <khurshidm@who.int>
Cc: 'Tufail Ahmed' <tuahmed@unicef.org>; 'ABBAS, Waseem' <wabbas@who.int>; 'KHAN, Faizan' <khanfai@who.int>; 'awais@ctc.org.pk' <awais@ctc.org.pk>
Subject: RE: UC Yakatoot 2; diss and dejection

Dear Ms. Bushra,

Well noted. Ms. Farah from CTC will coordinate with you for tomorrow visit. Kindly also share the other complaint so we can take WHO approval in time.

From: Bushra Saeed [<mailto:bushra.saeed@people.com.pk>]
Sent: Tuesday, 5 October 2021 9:11 am
To: 'Naila Nizam' <naila@ctc.org.pk>; 'KHURSHID, Muhammad Naveed' <khurshidm@who.int>
Cc: 'Tufail Ahmed' <tuahmed@unicef.org>; 'ABBAS, Waseem' <wabbas@who.int>; 'KHAN, Faizan' <khanfai@who.int>; awais@ctc.org.pk
Subject: RE: UC Yakatoot 2; diss and dejection

Dear Naila,

How are you? Hope you are doing well. Today I have to work on some reports so tomorrow we can plan for Yakatoot with one more UC for the same purpose. You can plan your visit for tomorrow.

With Regards

Bushra Saeed

Unit Head- Client Relations

Professional Employers Private Limited

Office# FF152, 1st floor Dean Trade Center Saddar Peshawar.

Phone: 03474102860

Phone: 091-5603097-9 Ext (116)



From: Naila Nizam [<mailto:naila@ctc.org.pk>]
Sent: Monday, October 4, 2021 10:43 PM
To: 'KHURSHID, Muhammad Naveed'; 'Bushra Saeed'
Cc: 'Tufail Ahmed'; 'ABBAS, Waseem'; 'KHAN, Faizan'; awais@ctc.org.pk
Subject: RE: UC Yakatoot 2; diss and dejection

Dear Ms. Bushra,

We understand that you are already occupied with number of tasks and activities but it is requested to let us know your availability to investigate the below mentioned case.

If you need any further information regarding the same, please let us know.

Regards,
Naila Nizam
Project Manager
CHIP Training & Consulting (Pvt) Ltd.
Plot 1, Street 9, G-8/2, Islamabad, Pakistan.
Tel: [+92-51-111-111-920](tel:+92-51-111-111-920), Cell:[0345-8566181](tel:0345-8566181)

From: KHURSHID, Muhammad Naveed [<mailto:khurshidm@who.int>]
Sent: Monday, 4 October 2021 7:44 pm
To: 'Naila Nizam' <naila@ctc.org.pk>; Bushra Saeed <bushra.saeed@people.com.pk>
Cc: Tufail Ahmed <tuahmed@unicef.org>; ABBAS, Waseem <wabbas@who.int>; KHAN, Faizan <khanfai@who.int>
Subject: Re: UC Yakatoot 2; diss and dejection

Dear Vendors

Humble reminder for support as requested

Regards
Dr Naveed Khurshid

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From: KHURSHID, Muhammad Naveed
Sent: Saturday, September 11, 2021 9:00:57 PM
To: 'Naila Nizam' <naila@ctc.org.pk>; Bushra Saeed <bushra.saeed@people.com.pk>
Cc: Tufail Ahmed <tuahmed@unicef.org>; ABBAS, Waseem <wabbas@who.int>; KHAN, Faizan <khanfai@who.int>
Subject: UC Yakatoot 2; diss and dejection

Dear Ms. Naila and Ms. Bushra

Today i was on field visit to UC Yakatoot 2, where I had the opportunity to meet CHWs and H2H. They raised serious concerns regarding disrespectful working environment and derogatory attitude of UCPO, UCDO and UCCO.

I am requesting both the vendors to intervene as per SOPs and share their findings for improvement. It will be important to meet all staff

Regards
Dr Naveed Khurshid

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