

Following the telephonic discussion with Miss Ayesha from CTC Peshawar regarding the feedback on the absence of three Community Health Workers (CHWs) during the June campaign at UC Haryana Payan.

I would like to provide the details as discussed.

Prior to the campaign, it was clearly communicated during the UC Officer's trainings and in the UCPOs-UCDOs WhatsApp groups of Town Shah Alam that no exam leaves would be allowed, as directed by the district management.

Regarding the reported absent CHWs, I was initially unaware of their absence.

However, on fifth day, UCDO Maryam informed me that one CHW had left the field after attempting some houses and her phone was unresponsive.

I immediately instructed her to revisit the area around 2pm, where the reported CHW was found busy with vaccination activities.

I also directed her to report via email, but I did not receive the email.

Furthermore, on the third day, I personally visited the UC and attended the Morning Assembly, where all CHWs were present.

After the assembly, they were dispatched to the field in accordance with the standard operating procedures (SOPs).

During the initial investigation conducted at ERU, contradictory statements were noted. Two CHWs stated that they had gone for exams without informing the UC Officers.

I have personally inquired with the UCPO and both UCDOs, and they have denied giving permission for the CHWs to take exams.

Thank you for feedback.

TDOSO-Shah Alam

Muhammad Tahir