From: ABBAS, Waseem [mailto:wabbas@who.int]
Sent: Monday, December 11, 2023 7:10 PM
To: KHURSHID, Muhammad Naveed <khurshidm@who.int>; KHAN, Saifullah <skhan@who.int>
Cc: AFRIDI, Sarfaraz Khan <afridis@who.int>; AURANGZEB KHAN, Mazhar <zebma@who.int>; disciplinarymatters.kp@chipconsulting.org; Naila Nizam <naila.nizam@chipconsulting.org>
Subject: Re: [EXT] Re: Deliberately Change status of NA to Refusal

Dear Colleagues,

Below email from PTL is for your information and compliance please.

Regards

Waseem Abbas

From: AFRIDI, Sarfaraz Khan <<u>afridis@who.int</u>>
Sent: Monday, December 11, 2023 6:54:44 PM
To: ABBAS, Waseem <<u>wabbas@who.int</u>>
Cc: AURANGZEB KHAN, Mazhar <<u>zebma@who.int</u>>
Subject: RE: [EXT] Re: Deliberately Change status of NA to Refusal

Dear Waseem

Pls communicate to the concerned districts colleagues to provide awareness on the role and responsibility of CHWs while interpreting the data. #rd Party should also focus on such cases and better to provide proper training.

Best Regards

Dr. Sarfaraz Khan Afridi MBBS (Pesh), M.Trop. Paeds (UK), DTCH (UK) D.T.M & H (Lond), D. Clin.Paeds (Lond) Team Leader – WHO - PEI World Health Organization – Pakistan Khyber Pakhtunkhwa - Peshawar Mb. Cont: +92 - 300-590-8373 E-Mail Office: <u>afridis@who.int</u> E-Mail Personal: <u>drskafridi@gmail.com</u>

From: ABBAS, Waseem <<u>wabbas@who.int</u>>
Sent: Monday, 11 December 2023 4:51 PM
To: AFRIDI, Sarfaraz Khan <<u>afridis@who.int</u>>
Cc: AURANGZEB KHAN, Mazhar <<u>zebma@who.int</u>>
Subject: FW: [EXT] Re: Deliberately Change status of NA to Refusal

Dear Sir,

There was a confusion on getting the programmatic clarity seeking in NA and refusal. CTC after a thorough investigation found that, Ms. Sher Bano is recommended for Counseling and proper orientation on program terminologies.

Your approval is requested.

Regards

Waseem Abbas

From: disciplinarymatters.kp@chipconsulting.org <disciplinarymatters.kp@chipconsulting.org>
Sent: Thursday, December 7, 2023 11:12 AM
To: ABBAS, Waseem <<u>wabbas@who.int</u>>
Cc: AURANGZEB KHAN, Mazhar <<u>zebma@who.int</u>>; 'Iftikhar CTC' <<u>iftikhar.jehan@chipconsulting.org</u>>;
'Naila Nizam' <<u>naila.nizam@chipconsulting.org</u>>; <u>hina.qureshi@chipconsulting.org</u>
Subject: FW: [EXT] Re: Deliberately Change status of NA to Refusal

Dear Sir,

Please find the investigation report of CHW Sher Bano, UC- Nothia Jadeed attached for your kind review and perusal.

Regards, Ayesha Faridoon

From: KHURSHID, Muhammad Naveed [mailto:khurshidm@who.int]
Sent: Thursday, December 7, 2023 10:27 AM
To: disciplinarymatters.kp@chipconsulting.org
Cc: ALTAF, Afrasyab <<u>aaltaf@who.int</u>>; 'Iftikhar CTC' <<u>iftikhar.jehan@chipconsulting.org</u>>; 'Naila Nizam'
<<u>naila.nizam@chipconsulting.org</u>>; <u>hina.qureshi@chipconsulting.org</u>
Subject: Re: [EXT] Re: Deliberately Change status of NA to Refusal

Endorsed from my side Please

Sent from Outlook for Android

From: disciplinarymatters.kp@chipconsulting.org <disciplinarymatters.kp@chipconsulting.org>
Sent: Thursday, December 7, 2023 9:42:46 AM
To: KHURSHID, Muhammad Naveed <<u>khurshidm@who.int</u>>
Cc: ALTAF, Afrasyab <<u>aaltaf@who.int</u>>; 'Iftikhar CTC' <<u>iftikhar.jehan@chipconsulting.org</u>>; 'Naila Nizam'
<<u>naila.nizam@chipconsulting.org</u>>; <u>hina.qureshi@chipconsulting.org</u>

Subject: FW: [EXT] Re: Deliberately Change status of NA to Refusal

Dear Sir,

Please find the investigation report of CHW Sher Bano, UC- Nothia Jadeed and share your feedback.

Regards, Ayesha Faridoon

From: AFRIDI, Sarfaraz Khan [mailto:afridis@who.int]
Sent: Thursday, November 23, 2023 1:10 AM
To: disciplinarymatters.kp@chipconsulting.org; KHURSHID, Muhammad Naveed <<u>khurshidm@who.int</u>>;
ALTAF, Afrasyab <<u>aaltaf@who.int</u>>
Cc: KHAN, Saifullah <<u>skhan@who.int</u>>; AURANGZEB KHAN, Mazhar <<u>zebma@who.int</u>>; 'Naila Nizam'
<<u>naila.nizam@chipconsulting.org</u>>; ABBAS, Waseem <<u>wabbas@who.int</u>>;
hina.qureshi@chipconsulting.org
Subject: RE: [EXT] Re: Deliberately Change status of NA to Refusal

Dear Colleagues – Area Coordinators Pls communicate a clear cut policy in this regard rather communicated to all to be having no confusion on such matters.

Best Regards

Dr. Sarfaraz Khan Afridi MBBS (Pesh), M.Trop. Paeds (UK), DTCH (UK) D.T.M & H (Lond), D. Clin.Paeds (Lond) Team Leader – WHO - PEI World Health Organization – Pakistan Khyber Pakhtunkhwa - Peshawar Mb. Cont: +92 - 300-590-8373 E-Mail Office: <u>afridis@who.int</u> E-Mail Personal: <u>drskafridi@gmail.com</u>

From: disciplinarymatters.kp@chipconsulting.org <disciplinarymatters.kp@chipconsulting.org>
Sent: Tuesday, 21 November 2023 5:39 PM
To: KHURSHID, Muhammad Naveed <<u>khurshidm@who.int</u>>; ALTAF, Afrasyab <<u>aaltaf@who.int</u>>
Cc: KHAN, Saifullah <<u>skhan@who.int</u>>; AURANGZEB KHAN, Mazhar <<u>zebma@who.int</u>>; AFRIDI, Sarfaraz
Khan <<u>afridis@who.int</u>>; 'Naila Nizam' <<u>naila.nizam@chipconsulting.org</u>>; ABBAS, Waseem
<<u>wabbas@who.int</u>>; hina.qureshi@chipconsulting.org
Subject: RE: [EXT] Ro: Doliboratoly Change stage of NA to Refusal

Subject: RE: [EXT] Re: Deliberately Change staus of NA to Refusal

Dear AC/IO,

Following the inquiry at SMT Nothia Qadeem, on 16th Nov, 2023 an internal conflict surfaced between UCCO and UCPO regarding the classification of refusals.

a) UCPO asserts that if a family initially refuses but later agrees in the same visit, the child is considered vaccinated.

b) In contrast, UCCO contends that such cases should be recorded as refusals to maintain an accurate advocacy record for future.

The internal disagreement among UC officers appears to have contributed to the issues in question. Please share your feedback regarding the matter.

Regards,

Ayesha Faridoon

From: disciplinarymatters.kp@chipconsulting.org [mailto:disciplinarymatters.kp@chipconsulting.org]
Sent: Friday, November 17, 2023 11:13 AM
To: 'ABBAS, Waseem' <<u>wabbas@who.int</u>>
Cc: 'KHAN, Saifullah' <<u>skhan@who.int</u>>; 'AURANGZEB KHAN, Mazhar' <<u>zebma@who.int</u>>; 'KAMRAN, Waheed' <<u>khurshidm@who.int</u>>; 'KHURSHID, Muhammad Naveed' <<u>khurshidm@who.int</u>>; 'AFRIDI, Sarfaraz Khan' <<u>afridis@who.int</u>>; 'Naila Nizam' <<u>naila.nizam@chipconsulting.org</u>>
Subject: RE: [EXT] Re: Deliberately Change staus of NA to Refusal

Noted Sir.

From: ABBAS, Waseem [mailto:wabbas@who.int]
Sent: Friday, November 17, 2023 10:40 AM
To: disciplinarymatters.kp@chipconsulting.org
Cc: KHAN, Saifullah <<u>skhan@who.int</u>>; AURANGZEB KHAN, Mazhar <<u>zebma@who.int</u>>; KAMRAN,
Waheed <<u>kamranw@who.int</u>>; KHURSHID, Muhammad Naveed <<u>khurshidm@who.int</u>>; AFRIDI, Sarfaraz
Khan <<u>afridis@who.int</u>>; Naila Nizam <<u>naila.nizam@chipconsulting.org</u>>
Subject: Re: [EXT] Re: Deliberately Change staus of NA to Refusal

Dear Ayesha,

Please proceed with the investigation.

Regards

Waseem Abbas

From: AFRIDI, Sarfaraz Khan <<u>afridis@who.int</u>>
Sent: Friday, November 17, 2023 10:31:28 AM
To: ABBAS, Waseem <<u>wabbas@who.int</u>>
Cc: KHAN, Saifullah <<u>skhan@who.int</u>>; AURANGZEB KHAN, Mazhar <<u>zebma@who.int</u>>; KAMRAN,
Waheed <<u>kamranw@who.int</u>>; KHURSHID, Muhammad Naveed <<u>khurshidm@who.int</u>>;

Subject: RE: [EXT] Re: Deliberately Change staus of NA to Refusal

Dear Waseem

Pls move for Join investigation as per facts finding. Action should be initiated according to the policy. Need to see the detail of the facts express by the UCPO.

Best Regards

Dr. Sarfaraz Khan Afridi MBBS (Pesh), M.Trop. Paeds (UK), DTCH (UK) D.T.M & H (Lond), D. Clin.Paeds (Lond) Team Leader – WHO - PEI World Health Organization – Pakistan Khyber Pakhtunkhwa - Peshawar Mb. Cont: +92 - 300-590-8373 E-Mail Office: <u>afridis@who.int</u> E-Mail Personal: drskafridi@gmail.com

From: KHURSHID, Muhammad Naveed <<u>khurshidm@who.int</u>>
Sent: Friday, 17 November 2023 9:31 AM
To: ABBAS, Waseem <<u>wabbas@who.int</u>>
Cc: KHAN, Saifullah <<u>skhan@who.int</u>>; AFRIDI, Sarfaraz Khan <<u>afridis@who.int</u>>; AURANGZEB KHAN,
Mazhar <<u>zebma@who.int</u>>; KAMRAN, Waheed <<u>kamranw@who.int</u>>;
Subject: Re: [EXT] Re: Deliberately Change staus of NA to Refusal

Dear Waseem

This issue was reported by UCPO of Nothia Qadeem. CHW Rida was forced by ALSM Rida not to record refusals and show them as Not Available Children. Chronic Refusals were shown as NA in record which were later verified by UCPO to be Refusals instead of NA. As per email ibid ALSM has accepted her mistake.

This should be investigated jointly by both vendors as it comes under the category of red line that is data fudging.

Regards Dr Naveed Khurshid

Sent from Outlook for Android

From: ABBAS, Waseem <<u>wabbas@who.int</u>>

Sent: Thursday, November 16, 2023 8:19:41 pm

To: KHURSHID, Muhammad Naveed <<u>khurshidm@who.int</u>>

Cc: KHAN, Saifullah <<u>skhan@who.int</u>>; AFRIDI, Sarfaraz Khan <<u>afridis@who.int</u>>; AURANGZEB KHAN,

Mazhar <<u>zebma@who.int</u>>; KAMRAN, Waheed <<u>kamranw@who.int</u>>

Subject: RE: [EXT] Re: Deliberately Change staus of NA to Refusal

Dear Dr Naveed,

Can you kindly let us know about the scenario for PTL knowledge and further discussion with CTC.

Thank you

Waseem Abbas

From: KHURSHID, Muhammad Naveed <<u>khurshidm@who.int</u>>
Sent: Thursday, November 16, 2023 2:52 PM
To: disciplinarymatters.kp@chipconsulting.org
Cc: ALTAF, Afrasyab <<u>aaltaf@who.int</u>>; 'Naila Nizam' <<u>naila.nizam@chipconsulting.org</u>>;
iftikhar.jehan@chipconsulting.org; 'Hina Qureshi' <<u>hina.qureshi@chipconsulting.org</u>>; ABBAS, Waseem
<<u>wabbas@who.int</u>>; KHAN, Saifullah <<u>skhan@who.int</u>>
Subject: Re: [EXT] Re: Deliberately Change staus of NA to Refusal

Dear CTC Team

Please read the email of UCPO. Kindly dont issue explanation to CHW. It's important that you understand the issue first and decide as per the finding.

CHW was asked to mention refusals as NA which is a red line offense for both staff that is CHW and ALSM. Please do a joint inquiry as it's a serious matter. Polio cases are mostly due to faking of infomation. Every staff is trained whether it's her first campaign or second.

Regards Dr Naveed Khurshid Sent from <u>Outlook for Android</u>

From: disciplinarymatters.kp@chipconsulting.org <disciplinarymatters.kp@chipconsulting.org>
Sent: Thursday, November 16, 2023 1:10:36 PM
To: KHURSHID, Muhammad Naveed <<u>khurshidm@who.int</u>>
Cc: ALTAF, Afrasyab <<u>aaltaf@who.int</u>>; 'Naila Nizam' <<u>naila.nizam@chipconsulting.org</u>>;
iftikhar.jehan@chipconsulting.org <iftikhar.jehan@chipconsulting.org>; 'Hina Qureshi'
<<u>hina.qureshi@chipconsulting.org</u>>
Subject: RE: [EXT] Re: Deliberately Change staus of NA to Refusal

Dear Sir,

After confirming from PE Team FP, the ALSM has accepted that he had asked CHW Sher Bano to mark NA into refusal while the house was covered later on by ALSM. As this was only the second campaign of the said CHW according to UCPO. It is suggested to issue explanation letter to the mentioned staff.

Regards

From: ayesha.faridoon@chipconsulting.org [mailto:ayesha.faridoon@chipconsulting.org]
Sent: Thursday, November 16, 2023 12:10 PM
To: 'KHURSHID, Muhammad Naveed' <<u>khurshidm@who.int</u>>; 'Hazrat Bilal'

<<u>sr.smtcomnet@people.com.pk</u>>; 'khan lala' <<u>arbab.bilal@yahoo.com</u>>; 'imran.ali@people.com.pk' <<u>imran.ali@people.com.pk</u>>; 'Omar Butt' <<u>omar.butt@people.com.pk</u>>; 'Faisal, Nowshera' <<u>faisal.khe@gmail.com</u>>; 'iftikhar.jehan@chipconsulting.org' <<u>iftikhar.jehan@chipconsulting.org</u>>; 'ALTAF, Afrasyab' <<u>aaltaf@who.int</u>>

Subject: RE: [EXT] Re: Deliberately Change staus of NA to Refusal

Noted Sir.

From: KHURSHID, Muhammad Naveed [mailto:khurshidm@who.int]
Sent: Thursday, November 16, 2023 12:00 PM
To: Hazrat Bilal <<u>sr.smtcomnet@people.com.pk</u>>; 'khan lala' <<u>arbab.bilal@yahoo.com</u>>;
imran.ali@people.com.pk; 'Omar Butt' <<u>omar.butt@people.com.pk</u>>; 'Faisal, Nowshera'
<<u>faisal.khe@gmail.com</u>>; iftikhar.jehan@chipconsulting.org; ayesha.faridoon@chipconsulting.org;
ALTAF, Afrasyab <<u>aaltaf@who.int</u>>
Subject: Re: [EXT] Re: Deliberately Change staus of NA to Refusal

Dear CTC Team

Email is shared for your information. CHW changed Refusal to NA as per pressure by ALSM as per email ibid. Kindly follow at your end and if required do a joint inquiry.

Thanks

Sent from Outlook for Android

From: Hazrat Bilal <sr.smtcomnet@people.com.pk</pre>

Sent: Thursday, November 16, 2023 11:54:59 AM

To: KHURSHID, Muhammad Naveed <<u>khurshidm@who.int</u>>; 'khan lala' <<u>arbab.bilal@yahoo.com</u>>; <u>imran.ali@people.com.pk</u> <<u>imran.ali@people.com.pk</u>>; 'Omar Butt' <<u>omar.butt@people.com.pk</u>>; 'Faisal, Nowshera' <<u>faisal.khe@gmail.com</u>> Subject: DS: [SYT] Re: Deliberately Change steve of NA to Refuse!

Subject: RE: [EXT] Re: Deliberately Change staus of NA to Refusal

Dear Sir,

Concerning the below matter,

The HR team visited the Concern UC and investigated the matter,

We came to know that on the 4th day of the campaign, a house was visited by CHW (Sher Bano) that was locked in the morning, as per practices this house should be counted as N/A house, On the same day, the ALSM visited the same house and found the door open and that family refused vaccination due to back-to-back campaigns, but the ALSM was successful in convincing them and covered the children on the same day,

in this scenario, the family will be counted as a refused family instead of N/A.

The case was discussed in the evening meeting by the officers of the UC level, and all agreed that this matter was closed, The HR team came to know about the misbehavior of UCPO Iftikhar with staff and tried to pressurize them which can create more problems in upcoming days and their teamwork will be affected.

Note: written statements of ALSM and UCCO are attached for your better understanding.

Thanks & Regards,

Hazrat Bilal Barki

Sr. HR Executive (City / SMT Block) – Professional Employers Private Limited

People	It's Be	etter Togetl	her			
♥ ©	FF-152,		Deans eshawar,	Tra	ade	Center, Pakistan
+92 349 0084484						
 ↓+92 Mazrat.bilal@p Mazrat.bilal@p Sr.smtcomnet https://www.p 	t@people.con	<u>n.pk</u>	97	98	99	(ext:105)

If you Can't find a way, Create one.....

From: KHURSHID, Muhammad Naveed <<u>khurshidm@who.int</u>>
Sent: Tuesday, November 14, 2023 2:23 PM
To: Hazrat Bilal <<u>sr.smtcomnet@people.com.pk</u>>; khan lala <<u>arbab.bilal@yahoo.com</u>>;
imran.ali@people.com.pk; 'Omar Butt' <<u>omar.butt@people.com.pk</u>>; Faisal, Nowshera
<<u>faisal.khe@gmail.com</u>>
Subject: Re: [EXT] Re: Deliberately Change staus of NA to Refusal

Dear Bilal

Any update on the shared issue?

Regards Dr Naveed Khurshid

From: khan lala <arbab.bilal@yahoo.com>
Sent: Tuesday, November 7, 2023 3:33 PM
To: Hazrat Bilal <<u>sr.smtcomnet@people.com.pk</u>>
Cc: KHURSHID, Muhammad Naveed <<u>khurshidm@who.int</u>>
Subject: Fw: [EXT] Re: Deliberately Change staus of NA to Refusal

Dear Bilal Investigate the said matter and dealt as per sop's Regards

Arbab. Bilal

Sent from Yahoo Mail on Android

----- Forwarded Message -----From: "KHURSHID, Muhammad Naveed" <<u>khurshidm@who.int</u>> To: "Faisal, Nowshera" <<u>faisal.khe@gmail.com</u>> Cc: "khan lala" <<u>arbab.bilal@yahoo.com</u>>, "<u>imran.ali@people.com.pk</u>" <<u>imran.ali@people.com.pk</u>>, "Omar Butt" <<u>omar.butt@people.com.pk</u>> Sent: Mon, Nov 6, 2023 at 10:54 PM Subject: Re: [EXT] Re: Deliberately Change staus of NA to Refusal Dear Bilal

It's a red line. Please share it with the vendor

Regards Dr Naveed Khurshid

From: Muhammad Sarim <<u>sahir678@gmail.com</u>>
Sent: Friday, November 3, 2023 7:23 PM
To: Iftikhar Ahmad <<u>iftikhar.ahmadd1136@gmail.com</u>>
Cc: KHURSHID, Muhammad Naveed <<u>khurshidm@who.int</u>>; khan lala <<u>arbab.bilal@yahoo.com</u>>
Subject: [EXT] Re: Deliberately Change staus of NA to Refusal

Respect Sir

Issue was raised in day 4 evening meeting regarding Conversion of miss children status. NA status was changed to the refusals while the correction was done on same day. Regards

On Fri, Nov 3, 2023, 7:02 PM Iftikhar Ahmad <<u>iftikhar.ahmadd1136@gmail.com</u>> wrote: Respected Sir I hope you are doing well.

Sir I'm writing this email to inform you regarding a matter of concern and violating Guide line of PEI programme.

Sir on day 4 of Campaign I ask from area 1 CHW Sherbano that how your 3 refusal coverd yesterday. She told I change the staus of NA child's on the instruction of ALSM Rida for Coverage. Sir on day 1 same ALSM change staus of Refusal to NA with CHW Shahnaz .the logic behind asking from CHW Sherbano is I aware from the Refusal of the area 1.

On Day 1st of campaign I guide the ALSM Rida to fallow the guide line .on day 4 of campaign matter not discuss in morning as ALSM was not in CD Nothia qadeem .matter discuss in evening meeting in presence of uc officers and upec .This is her 2nd time in this campaign. In evening meeting she accepts her fault.

Sinceare Regards Iftikhar Ahmad