

**From:** ADEM, Abdinasir <adema@who.int>  
**Sent:** Monday, November 13, 2023 4:43 PM  
**To:** FAROOQ, Zainab  
**Cc:** hina.queshi@chipconsulting.org  
**Subject:** Re: [EXT] RE: Complaint received against UCPO Mr. Asmatullah UCPO CTR-2, Rawalpindi Cantonment

Approved  
Dr Abdinasir

Sent from my iPhone

On 13-Nov-2023, at 3:48 PM, FAROOQ, Zainab <[farooqz@who.int](mailto:farooqz@who.int)> wrote:

FYI and approval please.

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**From:** hina.queshi@chipconsulting.org <hina.queshi@chipconsulting.org>  
**Sent:** Friday, 10 November 2023 7:41 pm  
**To:** FAROOQ, Zainab <farooqz@who.int>  
**Cc:** Sundas Tariq <sundas.tariq@chipconsulting.org>  
**Subject:** [EXT] RE: Complaint received against UCPO Mr. Asmatullah UCPO CTR-2, Rawalpindi Cantonment

Dear Ms Zainab

Greetings

With reference to the below email, it is to inform you that a complaint was received against UCPO CTR-2 Rawalpindi Cantonment Mr. Asmatullah on account of Unprofessional Attitude and passing derogatory remarks. It is suggested that CTC will conduct an investigation on this matter. WHO PO approval is requested in this regard.

Regards,  
Hina Qureshi  
Project Officer  
CHIP Training & Consulting (Pvt) Ltd.  
Plot 1, Street 9, G-8/2, Islamabad, Pakistan.  
Cell: [03497760756](tel:03497760756)

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**From:** MASOUD-UL-HASSAN, Muhammad [<mailto:masoudulhassanm@who.int>]  
**Sent:** Wednesday, November 8, 2023 3:08 PM  
**To:** [hina.queshi@chipconsulting.org](mailto:hina.queshi@chipconsulting.org)  
**Cc:** AKBAR, Shumila; ADEM, Abdinasir; EHSAN, Aamir; ALI, Furqan; ULLAH, Najeeb; FAROOQ, Zainab; [naila@ctc.org.pk](mailto:naila@ctc.org.pk)  
**Subject:** Complaint received against UCPO Mr. Asmatullah UCPO CTR-2, Rawalpindi Cantonment

Dear Ms. Hina,

Yesterday, We received a complaint (via telephone call) against UCPO CTR-2 Rawalpindi Cantonment Mr. Asmatullah. The complainant Ms. Hira is a government employee (a Sanitary patrol in dengue) working in the same UC for the last 3 years.

Today, She visited WHO field office personally and submitted a written complaint against the said UCPO, she met the undersign and worthy Area Coordinator Dr Shumaila Akbar.

A similar complaint was also received in recent past (18/01/2023, NID January 2023) by LHC Ms. Saiqa CTR-2 BMGF dispensary (documented in Evening DC minutes by Ms. Naeema from PEOC & also emailed to CTC) however, the complainant later withdrawal from the proceedings.

Name of Complainant:- Ms. Hira Kousar

Designation : Sanitary patrol

Contact Number:- 0347-9715040

CNIC #- 37403-1908944-8

UC :- CTR-02

Tehsil :- Cantonment

District:- Rawalpindi

**Note:- This email servers the purpose for further interrogation and action according to SOPs.**

Dr M.Masoud ul Hassan

Immunization Officer -WHO Rawalpindi

Mobile:- 0333-5969151

Email:- [masoudulhassanm@who.int](mailto:masoudulhassanm@who.int)