**Inquiry Report**

**On**

**Account of Fake Data Reporting**

**By**

**UCPO Ms. Kiran Shahzadi**

**Inquiry Report by:**

**CHIP Training & Consulting Pvt. Ltd.**

**Submitted to: WHO-PO**

**Contents**

1. [Background 3](#_bookmark0)
2. [Methodology 3](#_bookmark1)
3. [Key findings 4](#_bookmark2)
4. [Conclusion 5](#_bookmark3)
5. [Recommendations 5](#_bookmark4)

# Introduction

An official complaint dated December 04, 2023, has been lodged against UCPO Kiran Shahzadi, identified by CNIC # 4230143411364, citing incidents of Fake Data Reporting and these allegations have been raised by IO Dr. Muneeba. As per Dr. Muneeba's report, several concerning irregularities surfaced during the Pre-campaign phase of NID Oct 2023 and the OBR Nov 23 within UC 11 Metroville, Gulshan town. Notably, UCPO Kiran Shehzadi is currently assigned to this specified UC.An inspection conducted by DEOC East revealed the presence of critical issues, including the intentional concealment of a madrasa during the Oct NID 2023, with a 5-year target deliberately omitted by UC staff. Subsequent validation by DDPO and IO exposed 40 additional unreported madrasas within the UC. These institutions, though identified as refusals, were deliberately excluded from micro plans. Further investigations highlighted the absence of positively identified environmental sites, particularly within UC 11, considered among the less serviced areas. The post-OBR Nov 23 scrutiny uncovered operational failures encompassing issues such as misrepresentation of refusals, Refusal recorded as NA, Refusal child covered on chalking but not on tally sheet, Fake coverage, Unrecorded refusals, Chalking and tally sheet filling issues. **[Complaint is attached as Annex-A]**

# Methodology

• The CTC team conducted in-person meeting with UCPO Kiran Shahzadi regarding allegations againts UCPO Kiran Shahzadi.

• CTC also conducted telephonic meeting with AS Afroze and UCMO Ayesha for further investigation into the charges against her.

The details of the statements of the Staff are attached as following Annexures.

* **Annex-B:** UCPO Kiran Shahzadi’s Statement
* **Annex-C:** AS Afroze’s Statement
* **Annex-D:** UCMO Ayesha

# Findings

The key findings of the Investigation Committee are mentioned as below;

* 1. According to UCPO Kiran Shahzadi, she's refuted the charges of fake data coverage against her. She claims that the area where the fake data coverage was reported hasn't been under her supervision for about six months. Specifically, her designated zone is Metroville A, while the reported fake coverage occurred in Metroville B, and the responsible zone UC was Subhan. She mentioned that she had informed Dr. Muneeba about the fake coverage in Zone B. As per her, these accusations hold no ground as she consistently reported all instances of fake data reporting to her IO. To demonstrate her integrity, Kiran recalled an incident during a campaign where she discovered her Supervisor Saima and her sister Sehar involved in fake data reporting. She took action against them and terminated their positions. She had previously informed IO Dr. Muneeba about this UC social profile and highlighted that these UCCO/ALSMS were not being taken seriously. She said she don’t have any connection from this zone from 6 to 7 months. She mentioned that all these claims were propaganda targeted at her. This coincided with a time when her appraisal stood at 36%, prompting her to speak out against it. Additionally, she cross-checked the chalking and telesheet of Zone B and reported her findings to Dr. Muneeba.**[Attached as Annex-B]**
  2. As per AS Afroze's statement, the sweeping conducted by the monitor mistakenly marked two children as non-vaccinated, despite team having already administered polio drops to them. She raised this concern in a meeting, highlighting that these kids had been vaccinated and their finger marks had faded, but unfortunately, nobody paid attention to my explanation. **[Attached as Annex-C]**
  3. According to UCMO Ayesha's statement, she stood up for Kiran Shahzadi, stating that all the accusations against her are groundless. She emphasized that in Metroville Zone A, there hasn't been any discovered fake coverage yet. **[Attached as Annex-D]**
  4. An email was also sent to IO Dr Muneeba regarding the issues raised by UCPO. She stated that there was no official allocation of UC into Zones and Kiran was slely responsible for the whole UC. A UCSP was deployed to support Kiran. The data that Kiran shared was actually a task given to her by DDPO. UCPO Kiran was counseled many times by herself but she did not show any improvement. Regarding the previous appraisal she stated that they marked her appraisal as satisfactory to motivate her.
  5. When UCPO Kiran was called to DEOC for a show-cause issuance, she misbehaved and showed inappropriate behavior by shouting at the staff present at DEOC.

# Conclusion:

# UCPO Kiran has provided evidences of continuously reporting the issues to her first line supervisor but this was a task assigned to her. She was responsible for whole UC. The current appraisal of UCPO Kiran has been assessed as 'Unsatisfactory' by her supervisor. Warning has already been recommended on account of his appraisal. It's worth noting that in her last appraisal, Kiran was marked as 'Satisfactory' and scored 90%. UCPO was never been reported for any disciplinary other than this during this period.

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| Appraisal Period | Marks | Percentage | Remarks |
| Jan 2023 to June 2023 | 38 | 90% | Satisfactory |
| July 2023 to Dec 2023 | 15 | 35% | Unsatisfactory |

# Recommendation

Since no evidence of fake data reporting has been found, it is suggested that UCPO must be reinstated immediately. However, a warning is recommended due to her inappropriate behavior at DEOC