**Inquiry Report**

**On**

**Unprofessional or casual attitude**

**UC: Sheikhan, Tehsil Mattani**

**District Peshawar,**

**Inquiry Report by:**

**CHIP Training & Consulting Pvt. Ltd.**

**Submitted to:**

**WHO-PO**

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1. **Introduction**.

A complaint was received from the Program Team on Pakistan Citizen Portal against a staff member namely Zubi Hussain working as CHW in Sheikhan – Mattani – Peshawar and her mother Ms. Musarrat Bibi (Mother and Helper of CHW-Zubi Hussain) on account of fake vaccination in her area dated 29th November, 2023. The PTL approval was received on 29th November, 2023 **(Complaint & PTL Approval Email is attached as Annex-A & B)**

According to the complaint, following were the allegations:

* According to the complainant, Ms. Musarrat helper of CHW Zubi Hussain is involved in fake finger marking of her relatives in the community

1. **Background**

As per details from UCPO , a person named Atta ur Rehman working in secretariat was pressuring Ms. Mussarat (Working as helper with CHW Zubi Hassan who is daughter of Mussarat) for fake vaccination, Mr. Atta ur Rehman threatened Ms. Mussarat and UCPO of dire consequences in case his demand isn't fulfilled, UCPO rejected his demand of fake vaccination, Mr. Atta ur Rehman pointed out an house claiming that there fake vaccination is done by Zubi Hussain, in last campaign UCPO sent Area supervisor with her who accompanied her during vaccination in HH and no fake vaccination was observed by AS.

1. **Methodology**.

The case was investigated by a field visit to the UC. The investigation team conducted one-on-one sessions with the concerned CHW, AS, UCOO and UCPO and took their stance.

**Annex-C:** Statement by UCPO Arshad

**Annex-D:** Statement by UCOO Sajid Ali

**Annex-E** Statement by AS Sania

**Annex-F:** Statement by CHW Zubi Hussain

1. **Investigation:**

The investigation team visited UC on 6th December, 2023 at 11.30 A.M. A detailed conversation was conducted with staff members.

**Statement by AS Sania:**

According to AS Sania, CHW Zubi Hassan faced resistance from Mr. Attaur Rehman, leading UCPO Arshad Khan to suggest not visiting the house. However, AS Sania visited with CHW Zubi, and despite initial concerns, the family welcomed them, and get their child vaccinated.

**Statement by CHW Zubi Hussain:**

CHW Zubi Hussain stated that she received threats from Mr. Atta Ur Rehman, instructing her to only mark the child's finger but not administer the vaccine. This intimidation extended to stopping her sister-in-law from vaccinating her own children, citing unfounded concerns about vaccine safety.

**Statement by UCPO Arshad:**

UCPO Arshad recounted Mr. Attaur Rehman's interference in persistently demanding fake vaccinations. Despite challenges, UCPO praised Zubi Hassan's commitment and highlighted Mr. Attaur Rehman's attempt to influence him using connections in the higher authorities.

**Statement by UCOO Sajid:**

UCOO Sajid Ali referred to a call from LHW Musarat, CHW Zubi's mother, reporting aggressive threats from Mr. Attaur Rehman. UCOO Sajid appreciated Zubi Hussain's stance against fake vaccinations and took steps to involve the communication team for further action.

1. **Findings**

Based on the investigation proceedings on December 6, 2023, following are the key findings.

* The report originated from a family member who consistently contacted the UCPO, urging him not to vaccinate their child.
* The family in question had been covered as advised by UCPO in response to the situation.
* UCPO, UCOO, and AS acknowledged Zubi Hussain's dedication, refuting any allegations of fake vaccination in the area.

Attached are pictures depicting the family receiving vaccinations from AS.

* The complainant, Atta-ul-Rehman, resorted to pressuring CHW Zubi Hussain for fraudulent vaccination. Upon her refusal, he visited her residence, threaten her leading to the classification of the family as a refusal case.

1. **Conclusion**

There is no fake vaccination proved against CHW-Zubi Hussain and the complainant holds grudges against the alleged one because she declined his demands of fake vaccination.

1. **Recommendation**

No action be taken against CHW Zubi Hussain. Hence, proved non-guilty.