From: ABBAS, Waseem [mailto:wabbas@who.int]
Sent: Monday, December 4, 2023 9:51 AM
To: disciplinarymatters.kp@chipconsulting.org
Cc: AFRIDI, Sarfaraz Khan <<u>afridis@who.int</u>>; AURANGZEB KHAN, Mazhar <<u>zebma@who.int</u>>; Naila
Nizam <<u>naila@ctc.org.pk</u>>
Subject: Fwd: [EXT] Involvement of Impersonator in field

Dear Ayesha,

Kindly investigate this matter.

Regards

Waseem Abbas From: "AFRIDI, Sarfaraz Khan" <<u>afridis@who.int</u>> Date: December 3, 2023 at 9:54:29 PM GMT+5 To: "ABBAS, Waseem" <<u>wabbas@who.int</u>> Cc: Arshad Faheem <<u>arshadfaheemktk125@gmail.com</u>>, Naila Nizam <<u>naila.nizam@chipconsulting.org</u>>, Ayesha Faridoon <<u>ayesha.faridoon@chipconsulting.org</u>>, <u>Asif.khan@chipconsulting.org</u>, "ABBAS, Waseem" <<u>wabbas@who.int</u>>, "KHAN, Saifullah" <<u>skhan@who.int</u>>, "KHURSHID, Muhammad Naveed" <<u>khurshidm@who.int</u>>, Iftikhar CTC <<u>iftikhar.jehan@chipconsulting.org</u>> Subject: RE: [EXT] Involvement of Impersonator in field

Dear Waseem

Pls immediately start investigation and do strict administrative action for CHWs and Area Supervisor. At the same time make the UCPO's & UCDO's must also be part of this inquiry. Any negligence on their part should also be considered for administrative action.

Note: From now onward fake finger marking / Fudging of the Data / deliberatly promoting such act where they sabotage the activities their Area Supervisor with other staff { Operational & Communication) must also be part of the investigation to understand at every level.

Best Regards

Dr. Sarfaraz Khan Afridi MBBS (Pesh), M.Trop. Paeds (UK), DTCH (UK) D.T.M & H (Lond), D. Clin.Paeds (Lond) Team Leader – WHO - PEI World Health Organization – Pakistan Khyber Pakhtunkhwa - Peshawar Mb. Cont: +92 - 300-590-8373 E-Mail Office: <u>afridis@who.int</u>

E-Mail Personal: drskafridi@gmail.com

From: KHAN, Saifullah <<u>skhan@who.int</u>>
Sent: Saturday, 2 December 2023 9:16 PM
To: KHURSHID, Muhammad Naveed <<u>khurshidm@who.int</u>>; Iftikhar CTC
<<u>iftikhar.jehan@chipconsulting.org</u>>
Cc: Arshad Faheem <<u>arshadfaheemktk125@gmail.com</u>>; Naila Nizam <<u>naila.nizam@chipconsulting.org</u>>;
Ayesha Faridoon <<u>ayesha.faridoon@chipconsulting.org</u>>; asif.khan@chipconsulting.org; ABBAS,
Waseem <<u>wabbas@who.int</u>>; AFRIDI, Sarfaraz Khan <<u>afridis@who.int</u>>
Subject: Re: [EXT] Involvement of Impersonator in field

Dear Vendor

Below email is fyi and strict action please

Regards

Dr. Saifullah Khan

MBBS (KMU), MPH (KMU)

Deputy District Polio Officer -PEI

Peshawar - Khyber Pakhtunkhwa

World Health Organization – Pakistan

Mob #: +92 - 333-9235645

E-Mail Office: skhan@who.int



From: Mohammad Tahir <<u>tahirsafi.poda@gmail.com</u>>
Sent: Saturday, December 2, 2023 9:01 PM
To: KHAN, Saifullah <<u>skhan@who.int</u>>; KHURSHID, Muhammad Naveed <<u>khurshidm@who.int</u>>; Iftikhar CTC <<u>iftikhar.jehan@chipconsulting.org</u>>
Cc: Arshad Faheem <<u>arshadfaheemktk125@gmail.com</u>>; Naila Nizam <<u>naila.nizam@chipconsulting.org</u>>; Ayesha Faridoon <<u>ayesha.faridoon@chipconsulting.org</u>>; <u>asif.khan@chipconsulting.org</u>>; <u>asif.khan@chipconsulting.org</u>>;

Subject: [EXT] Involvement of Impersonator in field

Dear Sir,

I trust this communication finds you well. Today, while conducting follow-up visits on Catch-up Day 1 (NID-Nov 23) in UC Khalisa-2, Area Latif Abad, I encountered a grave operational issue that warrants immediate attention.

During my field visits, I observed an individual impersonating a health worker in collaboration with security personnel. This person equipped with chalk, was swiftly marking doors from the outside, without engaging with households regarding the vaccination status of eligible children. Upon further investigation, it was discovered that CHW **Uzma Emp Code 10601845** had enlisted an impersonator, a female worker named Sapna. This impersonator was tasked with marking doors with the current day's codes, while CHW Uzma was preoccupied with other day tasks. Disturbingly, all these activities were clandestine and deliberately kept undisclosed from UC Officers.

Addressing this matter proved challenging, as the impersonator displayed reluctance to leave the area, either due to immaturity or a deliberate attempt to disrupt the program. Despite persuading her to vacate the field, she stayed for approximately 15 minutes with security, seemingly awaiting an opportunity to resume her activities once I departed.

It's noteworthy that CHW Uzma was recently reassigned due to her apathetic work attitude and concerns raised by seniors. On day 4 of the current campaign, one TVBMC reported against her, Additionally, during SNID-Nov 23, a 13-month-old unregistered child was identified in her area, (already emailed to Vendor) further underscoring her lax approach to her responsibilities.

Upon visiting the adjacent Area Wazir Colony, where CHW **Nayab Emp Code 10601867** operates, similar instances of door marking and writing style were noted. Subsequent investigation revealed that the impersonator, Sapna, was the daughter of an aged CHW **Mufida Emp Code 10601876.** Shockingly, CHW Uzma was facilitated Sapna's presence in the field with security, and a similar scenario unfolded in CHW Nayab's catchment area as well.

Importantly, it was revealed that CHW Nayab is also the daughter of CHW Mufida, and she utilizes the services of an impersonated worker, not only for herself but also for her daughter (who works as CHW) and for other CHWs during polio campaigns as well.

The performance of the Concern Area Supervisors (Mehru Nisa, & Noreen) has become a cause for serious concern and dissatisfaction, as both individuals have demonstrably failed in their responsibilities to effectively oversee field operations, exercise control, and manage staff.

It is evident from my personal analysis based on today findings that the Concern Area Supervisors were well aware of the ongoing developments. This was not an isolated incident, as the impersonator displayed a high level of audacity. Moreover, it has come to light that the mother of impersonator, CHW Mufida, made repeated attempts to recruit her daughter, as her one daughter already onboard in same UC as CHW.

In light of these findings, I strongly advocate for holding both Concern Area Supervisors accountable for their faults and lapses. Their failure to address such appalling misconduct and violation calls for decisive action and accountability measures to rectify the situation and ensure the effective management of responsibilities in the future.

I amy request to take an appropriate measures to address these issues promptly.

Thanks & Regards Mohammad Tahir Town Delivery, Operation and Supervision Officer (TDOS) Community Based Vaccination Program as part of Polio Eradication Initiative Program (PEI) in Pakistan. info@ctc.org.pk CHIP HOUSE, Plot 01, Street 9, Fayyaz Market G-8/2, Islamabad, Pakistan Contact Info: Cell Nos: 3325446687, 3035446687 Skype Id: Mohammad Tahir