

**From:** ORAKZAI, Muhammad Younas Khan [<mailto:orakzaim@who.int>]

**Sent:** Thursday, May 16, 2024 10:15 PM

**To:** [hroffice.kp@chipconsulting.org](mailto:hroffice.kp@chipconsulting.org); Arif Ahmad Khan; [disciplinarymatters.kp@chipconsulting.org](mailto:disciplinarymatters.kp@chipconsulting.org)

**Cc:** AFRIDI, Sarfaraz Khan; ABBAS, Waseem; ALAM, Sardar; FAHEEM, Arshad

**Subject:** Complaints to PMDU Pakistan Citizen Portal (PCP)

Salam on all.

Today provincial EOC has shared an email with DEOC Peshawar with Complaint attached which was registered from CD Zaryab Faqirabad Peshawar.

Dear Vendor kindly investigate this issue as it has been flagged at multiple levels and do the needful as per SOPs.

Attachment is having all details for your information and further action please. Regards

Dr. Muhammad Younas Khan Orakzai  
District Coordinator  
DEOC Peshawar  
Contact # 03169502072





# Prime Minister's Performance Delivery Unit (PMDU)

## Pakistan Citizen's Portal (PCP)

Health Department Khyber Pakhtunkhwa

**KP030524-91262251** (AB)

Print Date: 16/05/2024



### A. Complaint Details

|                                     |   |   |   |
|-------------------------------------|---|---|---|
| <b>DATE OF COMPLAINT</b>            | 03/05/2024                              | <b>CURRENT STATUS</b>                   | In Progress (since 13 Days, 0 months, 0 years)          |
| <b>COMPLAINT CATEGORY/ LEVEL 1:</b> | Health                                  | <b>COMPLAINT SUB-CATEGORY/ LEVEL 2:</b> | Primary Health (General Complaint)                      |
| <b>LOCATION OF COMPLAINT:</b>       | Peshawar (Khyber Pakhtunkhwa, Pakistan) | <b>COMPLAINT ADDRESS:</b>               | Civil Dispensary, Zaryab Colony , Faqirabad , Peshawar. |
| <b>GPS ADDRESS:</b>                 | Hidden by citizen                       | <b>CITIZEN PROFILE</b>                  | Hidden by Citizen                                       |
| <b>COMPLAINT SUBJECT</b>            | Harasement                              |   |   |

### Contents

Women Haresment: assalomlaikum sir, hum civil dispensary zaryab colony , Peshawar batoor e community health workers polio main kaam kar rahain hai, hamaray 2 male incharge hai ik ka naam Saqib orr dosray ka nam Tahir.Dono hamain bat bat par tang kartain hai. Orr baghair kaam k hamain dair tak baitaye raktain hai.hamari ik female incharge b hai muazma jo in dono nay mili bagat say incharge dr sunbal k tro side pay kia hua hai..app sahiban say request hai k in dono male staff saqib orr tahir ko yaha say transfer kar dain orr female staff ko in ki jaga lag dain. Ta k hamain apni duty karnay main asani rahain.orr dr sunbal ko b hidayat di jaye k apni female staff ka khayal rakain orr in dono male staff Saqib orr Tahir ka support na karain. Ahir main tamam CHWs ki taraf say request ki jati hai in dono males staff Saqib orr tahir ko yahay say transfer kar wa dain ..ta k hamri izzatain mehfooz rahain orr kam karni main asani rahain..shukria.

### Attachment

No Attachment with complaint.

### B. Complaint Processing History

| # | DATED      | FROM   | TO  | STATUS      | REMARKS  |
|---|------------|--|---|-------------|--|
| 1 | 16/05/2024 | Secretary, Health  | Coordinator, Emergency Operation Center EOC (POLIO) | In-progress | Dear Officer,<br>Forwarded for necessary action under the guideline of PCP.<br>Br  |
| 2 | 16/05/2024 | Provincial Ombudsperson for Khyber Pakhtunkhwa Protection against Harassment of Women at the Workplace | Secretary, Health                                   | In-progress | R/Sir,<br>This office deals with complaint related to sexual harassment at the workplace, copy of act is enclosed for ready reference. The instant complaint pertain to administrative issues including late sitting and posting/transfer and does not fall in the ambit of this office; hence, it is requested to look into the matter, please. |

| # | DATED      | FROM                         | TO   | STATUS      | REMARKS   |
|---|------------|------------------------------|--|-------------|---|
| 3 | 10/05/2024 | DO Health, Peshawar          | Provincial Ombudsperson for Khyber Pakhtunkhwa Protection against Harassment of Women at the Workplace | In-progress | Dear Concern<br>The instant complaint is forwarded to redress the complainant<br>Regards  |
| 4 | 06/05/2024 | Deputy Commissioner Peshawar | DO Health, Peshawar  | In-progress | Sir, complaint is forwarded for necessary action and favorable consideration at your end. |
| 5 | 03/05/2024 | Initiated                    | Deputy Commissioner Peshawar   | In-progress | Complaint has been assigned to Deputy Commissioner Peshawar                               |