

**From:** ALI, Asif [mailto:asifa@who.int]  
**Sent:** Sunday, October 11, 2020 12:42 AM  
**To:** Imran Ali  
**Cc:** naila@ctc.org.pk; MEMON, Junaid Gul  
**Subject:** Re: [EXT] FW: Cluster Detail

Thanks Imran for sharing the uodate.

It seems that reported matter has missing information and interpretations on both sides. Please consult with concerned ucpo once more and do field validate (if required) for fact finding. Then proceed the final action and conclude this matter as per guidelines.

As mentioned in below review by first level, validation of cluster is done in absence of concerned ucpo and its not done on the same day when cluster is conducted in which case parents recall may not not provide accurate data to validate the reported issue.

I would also guide my team to be more vigilant and collect complete information when reporting such matters.

Regards  
Asif Ali

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**From:** Imran Ali <imran.ali@ctc.org.pk>  
**Sent:** Saturday, 10 October 2020, 23:22  
**To:** ALI, Asif  
**Cc:** naila@ctc.org.pk; MEMON, Junaid Gul  
**Subject:** FW: [EXT] FW: Cluster Detail

Dear Dr.Asif,

Please share your feedback on cited matter.

Regards,  
Imran

**From:** SYEDA, Samana Ali [mailto:syedas@who.int]  
**Sent:** Saturday, October 10, 2020 12:55 PM  
**To:** Imran Ali  
**Cc:** MEMON, Junaid Gul; ATIQUI, Abdul Bari  
**Subject:** Re: [EXT] FW: Cluster Detail

Dear Imran,

As I have already discussed this matter with my Area Coordinator.

Kindly note that I was with UCPO Farwa on day 4 & took 0/0 & Locked house cluster & after that I had to monitor & take RCA from area of team 56 (AS Saba). Farwa was with me & team 56 came after completing her second visit ,I checked her registration book & ask some questions from the team.Then, DHO called me & I had to go to 50 bedded hospital ,I asked Farwa to take RCA from team 56 as I have to go to TSC,all was discussed in front of teams.In this whole time she didn't say anything about that she's having fever ,though I have already said to all staff if anyone suffering from fever or any other symptoms have to inform me on the spot as we all are cautious due to COVID. After DHO left ,it was bit late & I went to see other UC level staff Saba & took cluster from Area of AS Razia.By the time we all came to TSC & I had already planned to verify RCA of monitors because no NO team was notified till day 4th.Since team 56 knew that I was about to take RCA from their area but then assigned Farwa to take, team member informed that when I left, UCPO Farwa copied RCA from registration book & then she left.After that,I collected RCAs from all monitors & it was late & I planned to verify RCA on day 5, when I checked all RCAs ,UCPO Farwa day 4 clusters were missing.On day 5 ,I went to same area for RCA verification & asked Farwa to share her day 4 RCA on watsup & verified RCA with UCPO Asad & it was found to be fake.In evening when I reached TSC & took hard copies of RCA from Farwa, she took 2 RCA from team 56 & RCA which I verified she tried to change team number & overwrite.I discussed whole matter with her & she excused,admitted & said that she's not well that's why she did that but I was very disappointed.Now, in her explanation she's saying it was all incorrect so kindly note that this attitude is unacceptable ,I myself verified her cluster on ground & even I cant have the same level of trust on her work from now onwards. Kindly take action according to organisational SOPs.

Regards,

Dr Samana

PEO SHRUC 7

Orangi town

On 9 Oct 2020 16:15, Imran Ali <[imran.ali@ctc.org.pk](mailto:imran.ali@ctc.org.pk)> wrote:

Dear Dr.Samana,

Kindly review Farwa show cause response and share your feedback.

Regards,

Imran

**From:** Farwa Bashir [mailto:[farwabashir09@gmail.com](mailto:farwabashir09@gmail.com)]

**Sent:** Thursday, October 8, 2020 7:56 PM

**To:** [imran.ali@ctc.org.pk](mailto:imran.ali@ctc.org.pk)

**Subject:** Cluster Detail

Respected sir

Her is explanation of my cluster

Regards  
UCPO Farwa  
Chishti Nagar UC 7  
Orangi West

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