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Re: explanation letter

Message 3 of 39



From **Raza Gillani**

To **hina.queshi@chipconsulting.org**

Cc **Naila Nizam** , **Rehanamansha** , **Tahir** , **Sundas Tariq** , **syedraza.abbas@chipconsulting.org**

Date **Today 05:12**

Miss Hina,

This is to inform you Compliance at SW Javed assigned site is below average. Previously his site was changed due to issues with 1st Retailer, now he claims to have issues with current retailers. We have already taken up operational issues with TM and Site Manager.

We are not satisfied with his performance, we found him sitting in the resting/car wash area multiple times. Also our Trainer reports the same. Rest I reported details in my previous email to you.

I request you to kindly issue him a first warning letter.

Regards
Raza Abbas

On Fri, Nov 4, 2022 at 3:49 PM <hina.queshi@chipconsulting.org> wrote:
Dear Syed Raza Abbas

With reference to your complaint about Javed Iqbal regarding his non serious and casual attitude. We have received his reply in response to explanation issued to him. He has reported that the retailer owner was not allowing him to perform his duties according to his job descriptions. He also informed TM and Ms. Rehana about the situation and the issue has been resolved by TM and now he is working at his station with full compliance. Furthermore, he has not accepted his mistake as according to him retailer owner was responsible for not allowing him to perform his duties. Moreover, he also mentioned that now his site ranked first among all the sites in Lahore. As the issue has been resolved your feedback is requires in this regard.

Regards,

Hina Qureshi
Project Associate
CHIP Training & Consulting

On 2022-11-02 00:42, Javed Iqbal wrote:

> Murtaza filling station is not my site . My site is lahore CNG
> &FS.mere retaliator owner nay mujhe bht hi sakhti say mujhe fourt
> court pay anay say mana Kia tha keh apko wajah say hmari sale Kam ho
> gae h to lehaza ap customers ko utarna Chor dein jis ka ziker main
> apnay SB serious ko btaya tha bar bar TM SB ko BHI BHI btaya last
> meeting main respected Ma'am Rehana ko BHI btaya mn nay Ab Kuch din
> phle TM SB Sir Hanan aor owner say mulakat hoi h keh shell k rules SB
> k lye hn Amal kerwaen ab alhamdolillah Kam theak say ho raha h mn
> apni duty 100% day rha hon last audit mn hmari site lahore CNG and F
> S 1st ae thi mn SB staff ki hard work thi Ma'am it's was not my
> mistake next koi complain nhi mile ge apko insha'Allah
> Thanks

>> On Wed, 2 Nov 2022, 11:33 Javed Iqbal, <jj6426294@gmail.com> wrote:

>>> Respected Ma'am! Murtaza filling station is not my site My site is