## **Naveed Haider**

From:	ALI, Asif <asifa@who.int></asifa@who.int>
Sent:	Monday, February 6, 2023 11:56 AM
То:	Naveed Haider
Cc:	DURRANI, Saima; naila.nizam@chipconsulting.org
Subject:	Re: [EXT] FW: Non serious attitude towards PEI Program

Proceed on subject. Regards, Asif

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From: Naveed Haider <naveed.haider@chipconsulting.org>
Sent: Monday, February 6, 2023 11:18:04 AM
To: ALI, Asif <asifa@who.int>
Cc: DURRANI, Saima <durranisa@who.int>; naila.nizam@chipconsulting.org <naila.nizam@chipconsulting.org>
Subject: [EXT] FW: Non serious attitude towards PEI Program

Dear Dr Asif,

A complaint has been received from the field by IO Kamari Karachi about the non-serious attitude of UCPO Mr Irfan Ullah towards EPI program. As per SOP, it is recommended to issue him an explanation letter to get his stance on the subject matter followed by disciplinary action if his response found to be unsatisfactory.

Your kind comment/approval is requested on the subject matter.

Regards, Naveed Haider Project Officer-PTPP CHIP Training & Consulting - Sindh Cell: 03408444500

From: KUMAR, Haresh [mailto:kumarha@who.int]
Sent: Monday, February 6, 2023 10:36 AM
To: 'Naveedhaider.ctc@gmail.com' <naveedhaider.ctc@gmail.com>
Cc: Naveed Haider <naveed.haider@chipconsulting.org>; Naveed Haider <naveed.haider@chipconsulting.org>; Naveed Haider <naveed@ctc.org.pk>; SOHO, Ambreen Ibrahim <sohoa@who.int>
Subject: Re: Non serious attitude towards PEI Program

Dear Naveed,

There is no any response from UCPO so kindly proceed as per organizational rules and regulations Regards

From: KUMAR, Haresh Sent: Sunday, January 29, 2023 2:09 PM To: Irfan Ullah <<u>irfan.ucposite5@gmail.com</u>> Cc: Naveed Haider <<u>naveed.haider@chipconsulting.org</u>>; Naveed Haider <<u>naveed.haider@chipconsulting.org</u>>; Naveed Haider <<u>naveed@ctc.org.pk</u>>; SOHO, Ambreen Ibrahim <<u>sohoa@who.int</u>> Subject: Non serious attitude towards PEI Program

Mr Irfan UCPO Metrovil,

Following major issues were observed during Visit on catch-up Days 1 and 2 NID Jan 2023 which might be reason for frequent fail of LQAS Lot which needs your response by reason and action taken on these issues.

1, UCMOs were not involved in vaccine transport and distribution which leads late deployment, where needs to report from your end but haven't seen any such observation at your end

2, There is no proper security plan while security personal were unaware for their deployment but you were found to shout on them on shortfall where i had intervened and resolved the issue, so why there is communication gap among you and security personnel?

3, No any proper documentation on NA validation by majority of area supervisor (AS Rahela/AS Gudo Rani/AS aaliya) as highest NA were observed in these AS, DEOC had clearly asked for NA Validation by AS and data link were also shared so DEOC expectation are follow up by you on daily basis as UC operation leads

4, while checking Monitoring checklist of area supervisor where found there were no Household details written by area supervisor where she had support team as same guidance were given from DEOC so you had not taken follow up or checked on this also.

5, During field visit its also found that team No 21 were just putting catchup code without visiting house inside and video were shared with you wherever DEOC had clearly guided that each team have to visit each house so here there is no any such findings from your end in whole tenure, same practice might be carry on in UC as last LQAS had 3 operational failure in LQAS.

6, During Border verification where found Finger mark without simultaneous OPV vaccination at T11 AS Aliya as such practice is strictly prohibited

7, Found 3 unrecorded Guests in T11 AS aliya (1 AV and 2 were vaccinated on spot)

8, 2 children marked as Guest refusal were basically lives there in T11 AS Aliya.

9, You were received PKR 15000/ for rehabilitation of TSC before campaign but till today there is no any progress visibly found at both TSC so please share progress on it

10, There is no UC meeting on Day 6 which is reflected in KOBO ERM as Day 6 meeting is critical for planning of Day 7 so DEOC is expectating Meeting on Day 6 as its fail LOT UC

11, On Day 7 when i was conducting Spot survey i had found 8 missed children out of them 3 were covered and 4 were silent refusals when checked tally sheet found No data houses so there is no any communication or data on No data houses prepared by you or shared with me where you needs to visit and do some more efforts with communication team.

12, on Day 7 where i were trying to guide you in supportive manner to improve the gaps where you were in joking & Diverting mode with 1<sup>st</sup> level supervisor, taking these findings in casual style and that's enforce me to write down this email on record as in past same type of observations were received from different external monitors that Irfan UCPO is well trained and with knowledge of program but taking serious matter on light mode where his willingness to improvement is desired.

So in lights of above findings you needs to respond by reason on these critical findings and corrective measures taken at your end till 30<sup>th</sup> January 2023.

Regdard Dr Haresh Khiani Immunization Officer District Keamari