Naveed Haider

From: ALI, Asif <asifa@who.int>

Sent: Monday, February 6, 2023 11:56 AM

To: Naveed Haider

Cc: DURRANI, Saima; naila.nizam@chipconsulting.org

Subject: Re: [EXT] FW: Field Findings UC saeedabad Baldia Town District Keamari Response till

30th January

Proceed please. Regards, Asif

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From: Naveed Haider < naveed.haider@chipconsulting.org>

Sent: Monday, February 6, 2023 11:25:01 AM

To: ALI, Asif <asifa@who.int>

Cc: DURRANI, Saima <durranisa@who.int>; naila.nizam@chipconsulting.org <naila.nizam@chipconsulting.org>

Subject: [EXT] FW: Field Findings UC saeedabad Baldia Town District Keamari Response till 30th January

Dear Dr Asif,

A complaint has been received from the field by IO Kamari Karachi about the negligence of duty by UCPO Ms Qurat Ul Ain. As per SOP, it is recommended to issue her an explanation letter to get her stance on the subject matter followed by disciplinary action if her response found to be unsatisfactory.

Your kind comment/approval is requested on the subject matter.

--

Regards, Naveed Haider Project Officer-PTPP CHIP Training & Consulting - Sindh

Cell: 03408444500

From: KUMAR, Haresh [mailto:kumarha@who.int]

Sent: Monday, February 6, 2023 10:36 AM

To: 'Naveedhaider.ctc@gmail.com' <naveedhaider.ctc@gmail.com>

Cc: Naveed Haider <naveed.haider@chipconsulting.org>; Naveed Haider <naveed.haider@chipconsulting.org>; Naveed

Haider <naveed@ctc.org.pk>; SOHO, Ambreen Ibrahim <sohoa@who.int>

Subject: Re: Field Findings UC saeedabad Baldia Town District Keamari Response till 30th January

Dear Naveed,

There is no any response from UCPO in timeline so kindly proceed as per organizational rules and regulations Regards From: KUMAR, Haresh

Sent: Friday, January 27, 2023 5:48 PM

To: Qurat ul ain <ainequreshi90@gmail.com>

Cc: Naveed Haider < <u>naveed.haider@chipconsulting.org</u>>; Naveed Haider < <u>naveed.haider@chipconsulting.org</u>>; Naveed

Haider <<u>naveed@ctc.org.pk</u>>; SOHO, Ambreen Ibrahim <<u>sohoa@who.int</u>>

Subject: Field Findings UC saeedabad Baldia Town District Keamari Response till 30th January

Ms Qurtalain UCPO Saeedabad,

With reference to monitoring visit on 26th January Day 4 NID January 2023 where following were my major field observation which needs your response by reasons and corrective measure at your end

- 1, T26 AS Hina, worker name Reema and Falk Ansari on MP ,where one member Falk Ansari was not present in field
- 2, T35 AS Hira, Worker name Iqra and Naseem ali on MP, where one member Naseem ali was not present in field
- 3, T 21 AS Hira, Worker Andaleep and Farah on MP, where Farah ali was not present in field ALL 3 workers were absent more than 2-3 hours as per 2nd worker
- 4, T 27 Faiza Ansari and Laibal Ansari who had covered 0-11: 10 children and 12-59: 44 children but team had not given single Vitamin A drops to single child even team had not utilized awarness on Vitamin A in field 5, Monitored 5 teams where all teams had blank capsules of all days which had not returned in last 3 days 6 AS Hira have small vaccine carrier which is against SOPs
- 7, AS Hira had filled Team monitoring checklist but haven't mentioned the household details as DEOC had asked all AS should write Household names with children details where she had support teams
- 8, AS Sarwat which had improperly filled 2A form without signature of teams, improper filled all fields, without even 2A form were not checked by UCPO/UCMO
- 9, Cluster taken from Team 5 AS sarwat from D3 Zone B, where at House 65 Muneer ahmed chalking showas 2/2 whereas child Anaya had not finger mark while asked she replied that she had forget to finger mark.
- 10, AS Hina who had 48 Refusals in 3 days where ALSM Ahmed had visited 26 children out of them only 5 were covered by him and 4 by Teams, so there is no any further planning on poor performing AS as on day 4 where i had witnessed no single person from UC staff had focused on this Area supervisor even there is no any such discussion in Day 3 ERM.
- 11, T35 House 56 AS Hina where chalking shows 0/0 while found 2 children Name Zarnish and Arnish D/o Imran, both are unrecorded Refusals
- 12, 2A form filled with pencil by AS Hina
- 13, on dated 27th January 2023 Observer team had found missed house where being UC staff you should encourage her to find out more missed children that will ultimately improve UC performance but here seems reciprocal.

so all above findings needs your response for reasons of such findings with corrective measures at your end as such negligence leads to compromised quality.

Response needs to submit till January 30th.

Regards Dr Haresh Khiani DDOSO Keamari