From: ABBAS, Waseem [mailto:wabbas@who.int]
Sent: Friday, April 14, 2023 11:38 AM
To: muhammadmuslehuddin@chipconsulting.org
Cc: 'Naila Nizam' <naila.nizam@chipconsulting.org>; KAMRAN, Waheed <kamranw@who.int>;
AURANGZEB KHAN, Mazhar <zebma@who.int>
Subject: RE: [EXT] Re: Explanation for poor work performance.

Dear Muslehuddin,

Please proceed with the investigation and share a report for management review.

Regards

Waseem Abbas

From: muhammadmuslehuddin@chipconsulting.org <muhammadmuslehuddin@chipconsulting.org>
Sent: Thursday, April 13, 2023 3:05 PM
To: ABBAS, Waseem <<u>wabbas@who.int</u>>
Cc: 'Naila Nizam' <<u>naila.nizam@chipconsulting.org</u>>; 'sundas.tariq' <<u>sundas.tariq@chipconsulting.org</u>>; javeria.khattak@chipconsulting.org; sabeen.khan@chipconsulting.org
Subject: FW: [EXT] Re: Explanation for poor work performance.

Dear Mr. Waseem Abbas,

I hope you will be doing well. A formal complaint has been received against Mr. Zareen Khan (TPO-Shabqadar), District Charsadda on account of Professional Negligence. It is suggested that CTC management will issue him an explanation letter to acquire his stance and in case of unsatisfactory response received, disciplinary action shall be taken against him. If you have any further query kindly let me know.

Best Regards, Muslehuddin

From: HABIB, Mashal [mailto:habibma@who.int]
Sent: Thursday, April 13, 2023 2:56 PM
To: muhammadmuslehuddin@chipconsulting.org
Cc: ABBAS, Waseem <<u>wabbas@who.int</u>>; 'Naila Nizam' <<u>naila.nizam@chipconsulting.org</u>>; 'sundas.tariq"
<<u>sundas.tariq@chipconsulting.org</u>>; javeria.khattak@chipconsulting.org;
sabeen.khan@chipconsulting.org; ULLAH, Asad <<u>ullaha@who.int</u>>
Subject: Re: [EXT] Re: Explanation for poor work performance.

Dear Muhammad Musleh Uddin, Hope you are doing well.

Kindly issue an explanation letter to Mr. Zareen on account of Professional Negligence for further necessary action.

Regards:

Dr Mashal Habib Immunization officer WHO District: Charsadda Contact: 03333297766 Email: <u>habibma@who.int</u>

From: muhammadmuslehuddin@chipconsulting.org
<muhammadmuslehuddin@chipconsulting.org>
Sent: Tuesday, April 11, 2023 12:25 PM
To: HABIB, Mashal <<u>habibma@who.int</u>>
Cc: ABBAS, Waseem <<u>wabbas@who.int</u>>; 'Naila Nizam' <<u>naila.nizam@chipconsulting.org</u>>;
'sundas.tariq' <<u>sundas.tariq@chipconsulting.org</u>>; javeria.khattak@chipconsulting.org
<javeria.khattak@chipconsulting.org>; sabeen.khan@chipconsulting.org
<sabeen.khan@chipconsulting.org>
Subject: FW: [EXT] Re: Explanation for poor work performance.

Dear Dr. Mashal Habib,

I hope you will be doing well. As per our detailed discussion on the subject matter, the Performance issue of Mr. Zareen Khan-TPO Shabqadar, District Charsadda stands resolved as per your comments. If you still want to pursue the same, then an Explanation Letter will be issued to Mr. Zareen Khan on account of Professional Negligence after the approval of PTL. Kindly advise in this regard for further necessary action.

Best Regards,

MUHAMMAD MUSLEHUDDIN SENIOR HR OFFICER CHIP Training & Consulting (Pvt) Ltd PESHAWAR OFFICE Contact: +92-333-9224883 Whatsapp: +971-55-3867238

From: ABBAS, Waseem [mailto:wabbas@who.int]
Sent: Friday, April 7, 2023 10:34 AM
To: muhammadmuslehuddin@chipconsulting.org
Cc: ULLAH, Asad <<u>ullaha@who.int</u>>; KAMRAN, Waheed <<u>kamranw@who.int</u>>; AURANGZEB KHAN,
Mazhar <<u>zebma@who.int</u>>; Naila Nizam <<u>naila@ctc.org.pk</u>>
Subject: RE: [EXT] Re: Explanation for poor work performance.

Dear Muslehuddin,

Kindly share the status.

Regards

Waseem Abbas

From: ABBAS, Waseem
Sent: Thursday, March 30, 2023 3:31 PM
To: muhammadmuslehuddin@chipconsulting.org
Cc: ULLAH, Asad <<u>ullaha@who.int</u>>; KAMRAN, Waheed <<u>kamranw@who.int</u>>; AURANGZEB KHAN,
Mazhar <<u>zebma@who.int</u>>; Naila Nizam <<u>naila@ctc.org.pk</u>>
Subject: Re: [EXT] Re: Explanation for poor work performance.

Dear Muslehuddin,

Kindly initiate the formal investigation of the matter and share a report.

Regards

Waseem Abbas

On Mar 30, 2023, at 3:09 PM, ULLAH, Asad <<u>ullaha@who.int</u>> wrote:

From: ULLAH, Asad
Sent: Thursday, 30 March 2023 3:04 pm
To: Zareen Khan <<u>zrnkhan1@gmail.com</u>>; HABIB, Mashal <<u>habibma@who.int</u>>
Cc: SHAH, Syed <<u>shahsyed@who.int</u>>
Subject: RE: [EXT] Re: Explanation for poor work performance.

Dear Mr .Zareen

The response from your side is not only un satisfactory but totally non professional and un acceptable. I have visited THQ shabqadar myself and surveillance record was not up to date with no Epid no on zero reports and No epid number to 6 cases in line list register .Even before that I have verbally warned and directed you multiple times to be more vigilant. Even during surveillance review record at THQ shabqadar was not updated and I directed to complete it well in time.

The Last paragraph of your email is totally disrespectful and non professional .despite ignoring several issues of kinship and complaints from different staff regarding yourself such email and breaking chain of supervisory tier and indirectly threatening first and second level supervisor of writing or going to provincial office is not in accordance of Norms and rules of HR

Please consider this as final warning and any such attitude and false allegations lobbing with government staff against your supervisor will not be tolerated and will be seriously considered in your upcoming evaluations

Dear salamat shah

NOTE for record

asad

From: Zareen Khan <<u>zrnkhan1@gmail.com</u>>
Sent: Monday, 27 March 2023 9:35 pm
To: HABIB, Mashal <<u>habibma@who.int</u>>
Cc: ULLAH, Asad <<u>ullaha@who.int</u>>; SHAH, Syed <<u>shahsyed@who.int</u>>
Subject: [EXT] Re: Explanation for poor work performance.

Dear Sir,

Apropos to your email concerning submission of explanation on my part regarding the mentioned task and my conduct at workplace, it is apprised that I had already updated the weekly zero-reports register along with requisite details as per your guidelines which you observed and were submitted to surveillance office Charsadda well in time. Meanwhile you inquired about the details of the reported AFP cases of the second last week which is humanly not possible to recall all the data, albeit all of the cases were timely and properly recorded in weekly zero-report register.*pic attached

Regarding the non-reporting of four Measles cases in zero-report register, it is clarified that these were not four cases as you didn't check the OPD register in detail. This was intimated to yourself three weeks ago but no heed was paid. Upon your inquiry about the non-reported measles cases during your last surveillance visit, the EPI technician assured you that no such cases have been referred by any doctor. The total cases reported up to January 14, 2023 were 21 only as per the OPD register record which was already signed by yourself as well.

Besides, my knowledge about the AFP cases in the tehsil assigned to me, it is added for your kind information that I had conducted in all UCs training sessions at BHU/RHC and THQ of all tehsil Shabqadar, met with HCPs and influencers and the attendance sheet is attached herewith for your reference. My performance could be assessed by comparing with other TPOs at referred cases, linkages and coordination in surveillance activities i.e. stool collection and submission within time. It is further added that most of the TTPs appointed for their respective areas don't perform all recommended members their duties properly which manifests poor management, lack of interest and ignorance of UCPOs / TPOs.

As per your accusation that my conduct is rude, it is clarified that you insulted me in front of permanent site staff of THQ Shabqadar and demonstrated unprofessional attitude which isn't expected in official environments. I was therefore compelled to report your misbehavior and unmannerly language to high ups of WHO for further investigation and I am positive that my request for a disciplinary inquiry would be considered. The explanation called by yourself is a preemptive attempt of safeguarding yourself and therefore I will request to higher authority to initiate an enquiry into all these allegations and establish facts in the best interest of establishing a professional work environment.

Best regards,

Zareen Khan, TPO Shabqadar.

On Sat, Mar 25, 2023 at 8:35 AM HABIB, Mashal <<u>habibma@who.int</u>> wrote: Dear Zareen Khan,

I am writing this email to bring your attention to a serious concern regarding your recent work performance.

It has been observed by me that you failed to complete the assigned task to you by me. On my first Active Surveillance visit to THQ Shabqadar this month, I personally guided and counselled you to complete the task of checking and maintaining the Weekly Zero-Report register, as it was not maintained properly. But again, this week, on 24-03-2023, you failed to properly maintain the Zero-Report register. Four (04) Measles cases were seen by me in OPD register, while the measles cases in Zero-Report were mentioned as Nil.

Moreover, you had no knowledge of AFP cases in your assigned Tehsil.

Furthermore, your behavior was rude, and you were having objection on the recent appointment of the TTP members, which is not your duty.

As a responsible employee, it is expected of you to complete the assigned task within the given timeline. Your failure to do so reflects poorly on your performance and affects the team's productivity. It also shows a lack of commitment towards your work and your responsibilities.

Therefore, I request you to provide an explanation as to why this failure occurred and why you were unable to complete the task as assigned. Please respond to this letter within Three (03) days and provide valid reasons for your failure and rude behavior. Additionally, please provide a detailed plan of action to complete the task as soon as possible and to avoid similar incidents in the future. Thank you for your attention to this matter.

Dr Mashal Habib Immunization Officer District Charsadda Email: <u>habibma@who.int</u> Mob: +923333297766