From: BASIT, Qazi Abdul [mailto:basitq@who.int] **Sent:** Wednesday, March 18, 2020 12:35 PM

To: ALI, Asif

Cc: Imran Ali; MANDOKHAIL, Nadia Khan

Subject: Fw: Formal Complaint Against UCPO Rahat Ahmed, North Nazimabad Town

Dear Dr. Asif,

It is to inform you regarding a complaint reported from the PEO against the UCPO Rahat UC-5 North Nazimabad Town. UCPO Mr. Rahat has been reported to be involved in malpractice and in intervening in the findings of independent monitor TTSP, Mr. Atique ur Rehman. He was also found to be providing the CHW data particularly the covered refusal by field level staff to the TTSP. The TTSP reported those covered refusals as his individual performance, which infact was the false data. The UCPO later advised for validation of the report. This validation was done by the PEO. The reportedly covered refusals were found not vaccinated.

On investigation the TTSP provided evidence that the list of covered refusals were provided by the UCPO and the UCPO compelled the TTSP to report this coverage for his performance. Immediate action taken during the NID was the removal of TTSP Mr. Atique ur Rehman.

We would like your support and guidance and seek strict action against Mr. Rahat in this regard as well.

Thanks

Regards

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Dr.Qazi Abdul Basit
MBBS, MSPH
Area Coordinator-World Health Organization
qazibasit@gmail.com
+92-3330532998

From: MANDOKHAIL, Nadia Khan <mandokhailn@who.int>

Sent: Wednesday, March 18, 2020 9:58 AM **To:** BASIT, Qazi Abdul basitq@who.int

Subject: Formal Complaint Against UCPO Rahat Ahmed

Dear Dr Qazi Basit,

Hope you are doing well . I would like to report against UCPO Rhat Ahmed of UC 5 Sakhi Hassan North Nazimabad . There have been several incidents over the last few months , and I feel that it is time to report a formal complaint against him. He has been non serious about his responsibilities and has failed to deliver . He was warned multiple times verbally to change his attitude towards his responsibilities and fulfill them . Recently he was found to be involved in sharing the confidential information with one of the external monitor Atiq ur Rehman (TTSP) and tried to trap him in order to conceal his mistakes . The TTSP

was actively reporting the field issues of UC 5 during the February NID 2020 which showed the poor performance of the UC5 Sakhi Hassan UC level Staff .TTSP asked about the list of refusals that were covered CHW wise so that he will include them in his Refusal conversion Coverage . Rahat provided the Data marking them as covered . (in truth they weren't) , so he can report him later for fake coverage .

The TTSP Atiq ur Rehman (with whom he has shared the information) has been suspended and will no more be a part of monitoring activities in North Nazimabad District Central, Karachi.

This matter needs serious and prompt action from the CTC.

Looking forward for your Reply.

Thanks.

Regards,

Dr Nadia Khan Mandokhail PEO District Central North Nazimabad ,Karachi