

Terms of Reference

This consultancy is requested by:

Unit:	Promoting Health through the Life Course
Department:	RMNCAH

Purpose of the assignment

WHO Pakistan required services of CHIP Training Consultants (CTC) to engage two separate individuals for providing the below mentioned support to RMNCAH programme:

- 1 – G4 level support for maintenance and troubleshooting of mobile applications and dashboards
- 2 – G2 level support for implementation of the research studies in Charsadda.

Scope of work:

1 – G4 level support is expected to liaise with MoNHSRC and WHO Technical Officer Reproductive Maternal Newborn Child Adolescent Health (RMNCAH) in the WCO and provinces, National Data Center, NIH Islamabad, provincial DOH and Health facility HMIS focal points in undertaking this task:

- Provide operational support in regular use of MPDSR, LCG and TGCS applications at respective facilities in coordination with provincial teams;
- Ensure availability of internet connections, address any issues in day-to-day implementation;
- Provide trouble shooting support in implementation of the three apps in all implementing facilities;
- Operationalize user ids, admin roles, dashboard and desk top versions for all the three apps;
- Undertake the required modifications and upgradation as advised by technical team in the apps to address feedback from users;
- Coordinate for necessary procedures (web hosting, domain transfers, annual renewal etc) to be completed for sustainable support for the apps through public sector institution (NIH).
- Keep track of the other apps including online pre-recorded course on RMNCAH and Aghaaz app for their continued operationalization and performance.
- Any other task assigned by WR/WHO Pakistan.

2 – G2 level support will work very closely with the WHO sub-office KP and Technical Officers for TB and RMNCAH at WHO Islamabad as well as with the provincial, district and facility stakeholders to achieve the following:

- Coordinate with the identified focal points at G/O, Peads and TB diagnostics at facility level to ensure regular routine screening of cases;
- Collect relevant information related to the two research studies as advised;
- Maintain the communication between G/O, Peads and laboratory teams for smooth implementation of research studies;
- Provide all necessary support in organizing any coordination meetings etc and keep record of minutes ;
- Share regular updates on progress of implementation (including issues and challenges) with all concerned at provincial and country office levels;

- Draft regular activity report and share for review from relevant stakeholders;
- Incorporate any feedback to finalize the process documentation report;
- Any other relevant task as advised by the supervisor;

Planned timelines for both individuals

Start date: 1/05/2025

End date: 31/10/2025

Technical Supervision

The selected Consultant will work under the direct supervision of:

Responsible Officer:	Dr Qudsia Uzma, Technical Officer RMNCAH	Email:	uzmaq@who.int
Manager:	Ms. Dan Fang Public Health Specialist (Health Promotion and Determinants) WHO Islamabad	Email:	thome@who.int

Qualifications and Expertise of both individuals

1 G4 Level Individual:

Graduate with at least 2 years' experience – to be based in Islamabad

2 G2 Level Individual:

Intermediate with at least 1 years' experience – to be based in Charsadda (KP province)